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HP Scanjet N9120

HP HP3-C11

Version Demo

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QUESTION NO: 1

Which practices should be followed when cleaning the HP Scanjet N9120? (Select two.)

A. Turn off the scanner and disconnect it from power.

B. Use a soft, lint-free cloth.

C. Use an abrasive pad to remove marks from the glass.

D. Spray cleaning liquid directly onto the scanner glass.

E. Clean the scanner while an ADF batch is being scanned.

ANSWER: A B

Explanation:

The scanner should be **turned off and disconnected from power** before cleaning. This protects the operator and prevents unintended scanner operation while covers or cleaning materials are near the device. Use a **soft, lint-free cloth** to clean the glass and accessible surfaces as directed by HP.

Abrasive materials can scratch the scanner glass, and liquid should not be sprayed directly onto the scanner because it can enter internal components. Following the recommended cleaning procedure helps preserve image quality and reliable document transport. See the HP Scanjet N9120 User Guide for scanner cleaning and maintenance instructions.

QUESTION NO: 2

When sharing profiles across an organization, in which file format are the profiles for the

HP Scanjet N9120 stored?

A. HTML

B. XML

C. XLS

D. TXT

ANSWER: B

Explanation:

XML is correct. The HP Scanjet N9120 scanning software uses profiles to retain the settings that define a scanning job, such as the source, page size, resolution, color mode, file type, destination, and processing choices. When a profile is saved for distribution or transferred between workstations, it is stored as an XML file. XML is well suited to this purpose because it represents structured configuration data in a portable, readable format that can be imported by the compatible HP scanning software on another computer. This allows an administrator to standardize recurring scan workflows across an organization rather than requiring each user to recreate the same profile settings manually. The profile file should be shared together with any required local setup, such as destination-folder access or supported application installation, so that the imported workflow can operate consistently on the receiving workstation. HP's Scanjet N9120 product support area provides access to the scanner's manuals, software, and setup resources: HP Scanjet N9120 setup and user guides. HP also maintains downloadable drivers and software for the device through its support portal: HP Scanjet N9120 drivers and software.

QUESTION NO: 3

Which interface is used to connect the HP Scanjet N9120 directly to a host computer?

A. USB 2.0

B. Ethernet

C. RS-232 serial

D. Parallel IEEE 1284

ANSWER: A

Explanation:

The HP Scanjet N9120 connects directly to a host computer through a **USB 2.0** interface. The USB connection carries scanner-control commands and scanned image data between the device and the computer. The scanner should be connected when instructed by the installation procedure so that the operating system can correctly associate the installed driver with the device.

Ethernet and modem connections are not direct host interfaces for this scanner model. Refer to the HP Scanjet N9120 User Guide for setup and connection instructions.

QUESTION NO: 4

Which HP Scanjet N9120 NVRAM data should be downloaded prior to the first Customer site visit?

A. Replacement Unit NVRAM data

B. ADF Controller PCA Count Data

C. Defective Unit NVRAM data

D. ADF Height Alignment calibration values

ANSWER: A

Explanation:

Replacement Unit NVRAM data should be downloaded before the first customer-site visit. In the HP Scanjet N9120 service workflow, the replacement scanner's NVRAM data is required to prepare the replacement unit for installation and to support an efficient unit-replacement procedure. Obtaining this information in advance means the service technician arrives with the necessary device-specific data and can complete the replacement configuration without introducing an avoidable delay at the customer location.

NVRAM stores nonvolatile device information that must remain available when power is removed. For a field-service replacement, preparing the replacement unit's NVRAM information before travel is therefore a practical part of ensuring that the incoming unit can be correctly initialized and returned to service. This aligns with HP's support model, in which product documentation, drivers, diagnostics, and service resources are obtained from the product's support page before servicing hardware. HP's product support resources for the Scanjet N9120 are available at HP Scanjet N9120 Support. HP also provides support and repair-service guidance through its Service Center.

QUESTION NO: 5

Which types of originals are appropriate for scanning on the flatbed rather than through the ADF? (Select two.)

A. Bound documents

B. Fragile originals

C. Loose multipage batches

D. Standard office paper stacks

E. Documents requiring automatic duplex scanning

ANSWER: A B

Explanation:

Bound documents and **fragile originals** are appropriate for the flatbed. Bound material cannot be separated into loose sheets for normal ADF transport. Fragile originals should also be placed on the flatbed because feeding them through rollers can crease, tear, or otherwise damage the document.

The ADF is designed for batches of loose, supported media. The flatbed provides an alternative scan source for originals that cannot safely move through the feeder. Refer to the HP Scanjet N9120 User Guide for supported-media and loading information.