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Microsoft Dynamics 365 for Retail

Microsoft MB6-897

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QUESTION NO: 1

You are preparing to close a retail store for the day.

You need to view the cash drawer balance.

What should you do?

- A. Perform a tender declaration.
- B. Print the Z report.
- C. Print the X report.
- D. View the journal.

ANSWER: B

QUESTION NO: 2

A sales order has the detailed status set to Open order.

What does it mean?

- A. The order is on the process of being created or modified.
- B. The order is awaiting payment authorization.
- C. The order is ready to be picked, packed, or invoiced.
- D. The order has a future order date and will be processed in the future.

ANSWER: D

QUESTION NO: 3

You manage a chain of retail stores and kiosks.

Retail kiosks stores report intermittent network connectivity issues.

You need to ensure that kiosks can perform shift and transaction operations when they are not connected to the company's main office.

What should you configure?

- A. channel database profile

- B. Real-time Service profile
- C. Retail Store Scale Unit
- D. Retail Server URL

ANSWER: A

QUESTION NO: 4

You need to ensure that items specify a new delivery mode when items are sold.

To which two objects can you assign the delivery mode? Each correct answer presents a complete solution.

- A. customer
- B. vendor
- C. channels
- D. products

ANSWER: C D

Explanation:

References: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/set-up-modes-of-delivery>

QUESTION NO: 5

You are configuring the Retail catalog approval workflow.

For which three types of events can you configure notifications? Each correct answer presents a complete solution.

- A. document change request
- B. document rejections
- C. cancelled events
- D. documents assigned for approval
- E. document delegation requests

ANSWER: A B E

Explanation:

References: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/fin-and-ops/organization-administration/configure-approval-process-workflow>

QUESTION NO: 6

You need to create a new bar code mask by using a standard bar code.

Which two types of bar codes you can use? Each correct answer presents a complete solution.

- A. UPC E bar code
- B. IM bar code
- C. QR bar code
- D. HIBC bar code
- E. UPC A bar code mask

ANSWER: A E

QUESTION NO: 7

You need to perform an audit to identify out of balance payment transactions at a physical store.

Which inquiry should you use?

- A. Retail store transactions
- B. Posted statements
- C. Retail sales
- D. Online store transactions

ANSWER: B

QUESTION NO: 8

You create an organizational hierarchy that groups retail stores by region. You are creating a retail store in Microsoft Dynamics 365 for Retail.

You need to enforce the hierarchy.

Which two hierarchy purposes should you assign to the organizational hierarchy? Each correct answer presents part of the solution.

- A. retail reporting

- B. security
- C. centralized reporting
- D. retail POS posting

ANSWER: B D

QUESTION NO: 9

You are configuring a visual profile for a new point of sale (POS).

Which three features are controlled by the visual profile configuration? Each correct answer presents a complete solution.

- A. button layout
- B. POS type
- C. screen layout
- D. cursor visibility
- E. screen size

ANSWER: C D E

Explanation:

References: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/set-up-visual-profiles>

QUESTION NO: 10

You create an organizational hierarchy that is divided into regions.

You need to ensure the stock levels are maintained in accordance with the hierarchy structure.

What should you do?

- A. Create separate organization hierarchies for each region.
- B. Add the retail assortment purpose to the organization hierarchy.
- C. Add the retail replenishment purpose to the organization hierarchy.
- D. Set up replenishment for buyers push or cross-docking in Inventory management.

ANSWER: C