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Avaya Oceanalytics - Insights Integration and Support Exam

Avaya 7498X

Version Demo

Total Demo Questions: 10

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QUESTION NO: 1

Which three confluent KAFKA services must be running in the Stream server after installing the KAFKA application server?
(Choose three.)

- A. kafka-rest
- B. schema-registry
- C. snmp-agent
- D. Schema-repository
- E. Zookeeper
- F. Database-registry

ANSWER: A B E

Explanation:

Reference:

https://documentation.avaya.com/bundle/DeployingAvayaOceanalyticsInsightsforOceana_r34/page/Starting_OSA_applications_after_a_restart.html

QUESTION NO: 2

Which script is used to stop the OSA server, and from which directory?

- A.
Script=> ./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osaserver/
- B.
Script=> ./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osadomain/osaserver/
- C.
Script=> ./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osaserver/bin/
- D.
Script=> ./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osadomain/bin/

- A. Option A
B. Option B
C. Option C
D. Option D

ANSWER: A

Explanation:

Reference: <https://downloads.avaya.com/css/P8/documents/101054829> (121)

QUESTION NO: 3

After installing Avaya Analytics™ the customer is not able to see any data in the Business Intelligence historical reports Agent Configuration query data.

Which two workarounds will you suggest to the customer? (Choose two.)

- A. Check the Entropy value for the Business Intelligence (BI) server.
B. Check that Business Intelligence (BI) services are running in the BI server.
C. Check the database listener in the Oracle database server.

- D. Check the database tables in the Oracle database server.
- E. Check Oracle_DIAgent in the Oracle data integrator server.

ANSWER: B E

QUESTION NO: 4

What is the main purpose of Kafka Stack within Avaya Analytics™?

- A. It is used to generate supervisor dashboards.
- B. It is used to generate historical reports.
- C. It is used to process real-time data and third-party application integration.
- D. It is used to generate agents and supervisor report.

ANSWER: D

QUESTION NO: 5

What is the recommended deployment sequence for Avaya Analytics™ 3.5?

- A. Install Oracle® Database >
Install Oracle® Business Intelligence and Oracle® Data Integrator >
Install Streams Server >
Install Oracle® Stream Analytics
- B. Install Oracle® Data Integrator >
Install Oracle® Database >
Install Oracle® Business Intelligence >
Install Weblogic Streams Server >
Install Oracle® Stream Analytics
- C. Install Oracle® Database > Install Oracle® Data Integrator >
Install Weblogic Streams Server >
Install Oracle® Business Activity Monitor >
Install Oracle® Stream Analytics
- D. Install Oracle® Stream Analytics >
Install Oracle® Data Integrator >
Install Oracle® Database >
Install Oracle® Business Intelligence >
Install Weblogic Streams Server

ANSWER: A

Explanation:

Reference: <https://downloads.avaya.com/css/P8/documents/101054829>

QUESTION NO: 6

Refer to the exhibit.

Agent Configuration						
Agent ID	Agent Name	Login ID	Supervisor ID	Supervisor Name	Multiplicity	Channel
agent40013@avaya.com	Agent40013 ChatV	agent40013@avaya.com	agent40025@avaya.com	demo supervisor25	1	Chat
					1	Email
					1	ShortMessageService
					1	Voice
agent40014@avaya.com	Agent40014 Voice	agent40014@avaya.com	agent40025@avaya.com	demo supervisor25	1	Chat
					1	ShortMessageService
					2	Email
agent40020@avaya.com	Demo Agent40020	agent40020@avaya.com	agent40025@avaya.com	demo supervisor25	3	Chat
					3	Email
					3	ShortMessageService
					2	Chat

Based on the information shown in the exhibit, which two report types are applicable for this template? (Choose two.)

- A. Dashboard Report
- B. Custom Report
- C. Historical Report
- D. Real-time Report

ANSWER: C D

QUESTION NO: 7

After running the installation script for Avaya software on the Analytics™ DB server, which log file must be checked to confirm that the installation is successful?

- A. db_install.log
- B. install_oracle_db.log
- C. Oracle_install_db.log
- D. install_db.log

ANSWER: A

Explanation:

Reference: <https://downloads.avaya.com/css/P8/documents/101051617> (64)

QUESTION NO: 8

To confirm that there are no errors preventing the OSA server from running successfully, which three log files can the customer review after installing the OSA Server? (Choose three.)

- A. AdminData.log – Monitor for Admin data PUMPUP events.
- B. AvayaAnalytics_InputAdaptor.log – Monitor for UCM data PUMPUP events.
- C. AvayaAnalytics_AdminData.log – Monitor for Admin data PUMPUP events.
- D. Server.log – Monitor for Application Errors.
- E. InputAdaptor.log – Monitor for UCM data PUMPUP events.

ANSWER: B C D

QUESTION NO: 9

Refer to the exhibit.



There are various tables created during the installation of Oracle components on Analytics™ servers. The exhibit shows the DB table spaces created after an Oracle components installation. Which DB database table is missing that should be listed?

- A. USERS2
- B. UNDOTBS2
- C. SYSAUX
- D. SYSCPU

ANSWER: C

Explanation:

Reference: <https://docs.oracle.com/database/121/ADMQS/GUID-F05EE514-FFC6-4E86-A592-802BA5A49254.htm#ADMQS12053>

QUESTION NO: 10

Which three measures are provided by the Supervisor Activity report? (Choose three.)

- A. Coaching

- B. Transferred Accepted
- C. Consults Accepted
- D. Channel Name
- E. Transfer to Agent

ANSWER: A C E

Explanation:

Reference: <https://downloads.avaya.com/css/P8/documents/101037403> (71)