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CCNA Collaboration Implementing Cisco Collaboration Devices (CICD)

Cisco 210-060

Version Demo

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Topic Break Down

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QUESTION NO: 1

Users report that no phone numbers are listed in the corporate directory, but the employee names are listed. Which option must be verified in Cisco Unified Communications Manager Administration to display the directory numbers?

- A. The primary extension is configured.
- B. The user's phones are listed as a controlled device.
- C. Users are associated with their directory number.
- D. The telephone number field has been filled in appropriately.

ANSWER: D

QUESTION NO: 2

A voice admin is trying to help a user to remotely change the call forward busy settings for a directory number. Which option shows how to make this change remotely?

- A. Log in to `https://ucmuser > general settings`.
- B. Log in to `https://ucmuser > phone > phone settings`.
- C. Log in to `https://ucmuser > phone > call forwarding > advanced calling rules`.
- D. Log in to `https://ucmuser > voicemail`

ANSWER: C

QUESTION NO: 3

An IT administrator integrated the Cisco Unified Communications Manager cluster with the corporate Active Directory server using the Lightweight Directory Access Protocol. However, after accessing the Cisco Unity Connection Administration section of the CUC cluster web interface, the IT administrator cannot access LDAP Directory from Users> Import Users. Which two problems have occurred? (Choose two.)

- A. The Cisco Unity Connections Primary server must be restarted.
- B. LDAP synchronization must be enabled.
- C. The LDAP configuration in Cisco Unified Communications Manager must have the Cisco Unity Connections LDAP integration in Cisco Unified CM Administration option enabled.
- D. The Cisco Unity Connections HA server must be restarted.

- E. The LDAP Directory Configuration must be completed in the Cisco Unity Connection Administration interface.
- F. The LDAP authentication settings are incorrectly specified in Cisco Unity Connections.

ANSWER: D E

QUESTION NO: 4

An engineer needs to reset a user PIN in CISCO Unity Connection where LDAP user synchronization is occurring. To which menu option in the user account must they navigate to accomplish this reset?

- A. Password Settings
- B. Unified Messaging Account
- C. Change Password
- D. LDAP User Account

ANSWER: A

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx.pdf

QUESTION NO: 5

A company wants to deploy IP telephony on its network. The engineer has to allow the existing switches to support Cisco IP phones that are connected to a Cisco Unified Communications Manager server. Which command should be configured on the switches to allow voice traffic on VLAN 50?

- A. switchport access vlan 50
- B. switchport mode access
- C. switchport mode trunk
- D. switchport voice vlan 50

ANSWER: D

QUESTION NO: 6

Which protocol is used between two Cisco IP phones once Cisco Unified Communications Manager Express connects a call?

- A. H.323
- B. RTP
- C. SCCP
- D. SIP

ANSWER: B

QUESTION NO: 7

Which type of user in Cisco Unified Communications Manager has an interactive login?

- A. Administrator
- B. End user
- C. Application user
- D. Phone user

ANSWER: B

QUESTION NO: 8

An engineer receives a report that Cisco Unified Communications Manager is not responding. The engineer needs to use RTMT to check errors. Which menu path should the engineer follow to install RTMT?

- A. System Settings > Plugins > RTMT
- B. Unified Communications Serviceability > Downloads > RTMT
- C. Application > Plugins > RTMT
- D. System > Plugins > RTMT

ANSWER: C

QUESTION NO: 9

Which component provides flexible options for storing video and audio using a combination of network – attached storage, direct attached storage, and SAN storage deployments?

- A. Cisco ISR Video Management and Storage Module

- B. Cisco Video Surveillance Transcoding and Encoding Server
- C. Cisco Video Surveillance Storage System
- D. Cisco Video Surveillance Media Server

ANSWER: C

QUESTION NO: 10

Which three devices can be used to interface with the public switched telephone network? (Choose three.)

- A. Cisco Unified SRST
- B. Cisco Unified Border Element
- C. Foreign Exchange Office Voice interface
- D. Cisco VG224 Analog Voice Gateway
- E. Cisco E1/T1 ISDN PRI Network Module
- F. Foreign Exchange Station Voice Interface Card

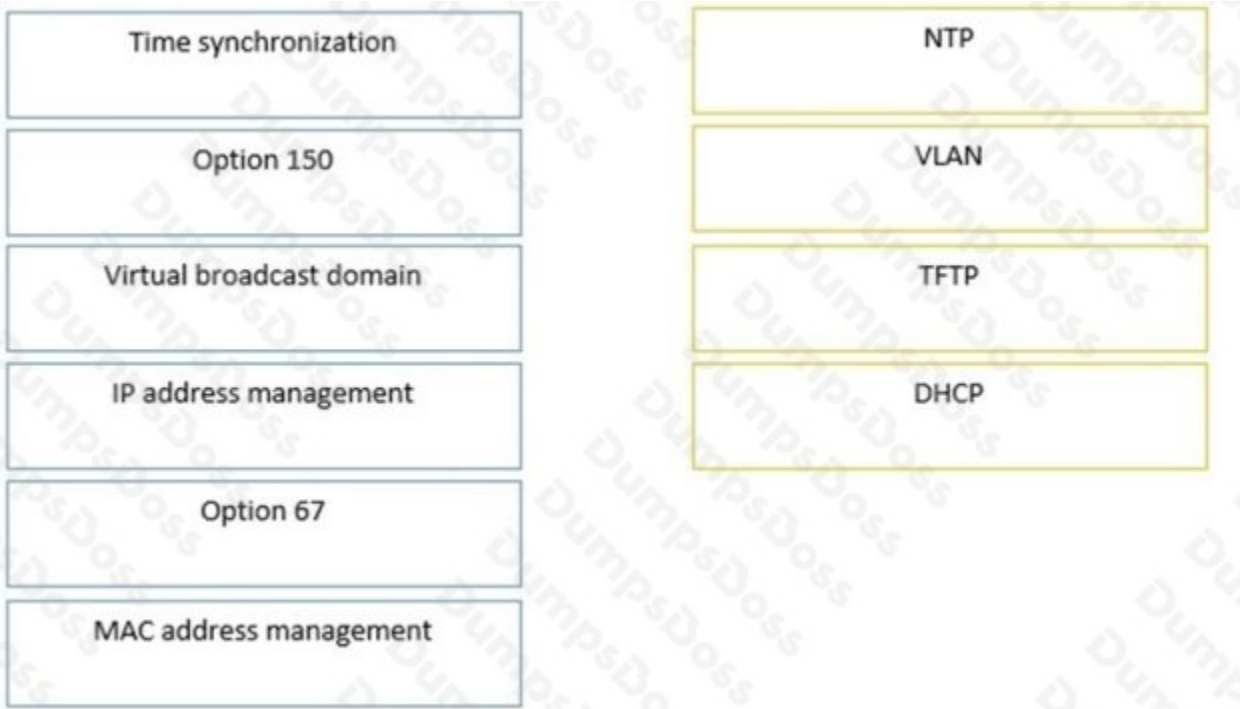
ANSWER: C D F

QUESTION NO: 11 - (DRAG DROP)

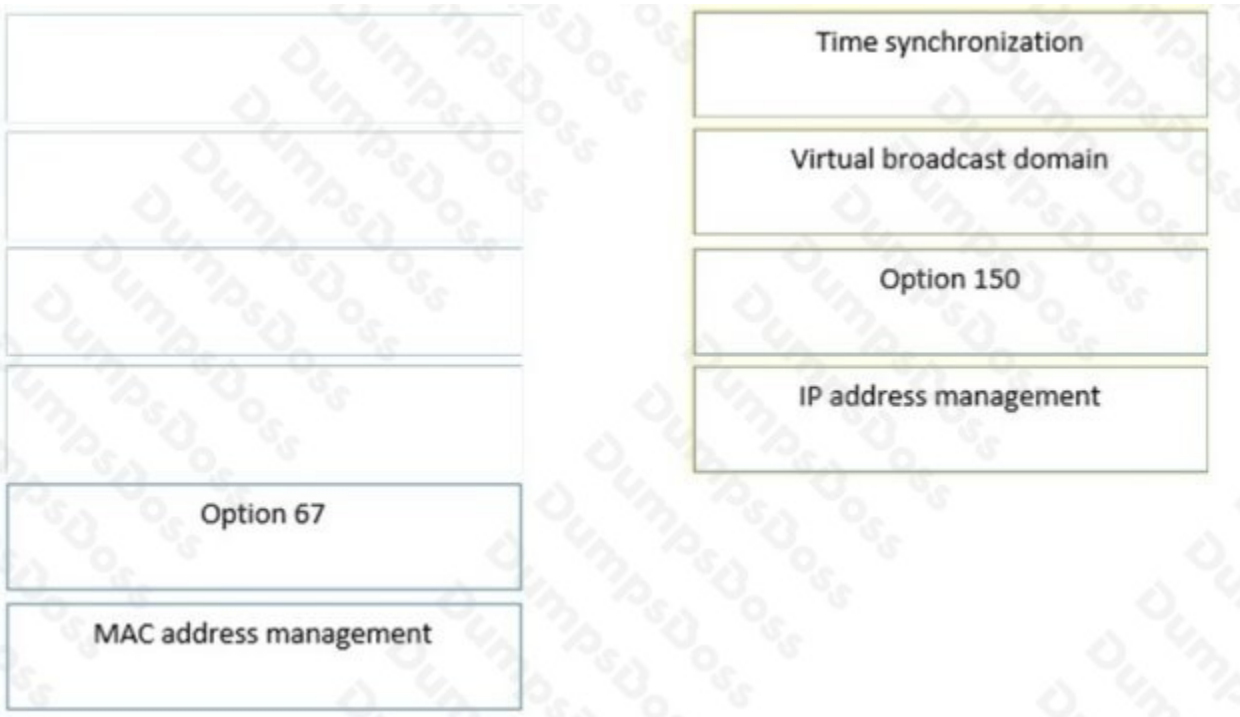
DRAG DROP

Drag the functionality on the left to the correct protocol on the right.

Select and Place:



ANSWER:



QUESTION NO: 12

A Cisco Unified Communications administrator wants to implement Cisco IM and Presence for the company. If it is installed in IM-only user mode, which three services are supported for users? (Choose three.)

- A. video calls support
- B. third-party XMPP client support
- C. presence support
- D. Microsoft Lync support
- E. Microsoft Office Communicator support
- F. instant messaging support

ANSWER: B C F

QUESTION NO: 13

Which protocol is transmitted by Cisco Unified Personal Communicator and connects to Cisco Unity Connection to retrieve and manage a list of voice messages for the user?

- A. TCP
- B. UDP
- C. HTTP
- D. IMAP

ANSWER: D

QUESTION NO: 14

How to enable existing remote jabber to register to cucm without VPN?

- A. Expressway with jabber guest
- B. Vcs with jabber guest
- C. Expressway with MRA
- D. Vcs with MRA

ANSWER: C

QUESTION NO: 15

A user registered to Cisco Unified Communications Manager wants their cell phone to ring simultaneously with the IP phone. Which three configuration points must be configured to achieve this configuration? (Choose three.)

- A. Enable Mobile Voice Access.
- B. Create Remote Destination Profile.
- C. Create Remote Destination.
- D. Enable Single Number Reach.
- E. Create Application Dial Rule.
- F. Enable Call Forwarding.

ANSWER: B C D

QUESTION NO: 16

An engineer wants to set up call control. Which two Cisco Unified Communications components can be used for this purpose? (Choose two.)

- A. Cisco Business Edition 7000
- B. Cisco Unity Connection
- C. Cisco Unified Communications Manager
- D. Cisco Unity Express
- E. Cisco Jabber

ANSWER: A C

QUESTION NO: 17

Which two parameters of the license management set log level product_instances CLI command on the Cisco Prime License Manager are valid? (Choose two.)

- A. warning
- B. critical
- C. emergencies
- D. error

E. alert

ANSWER: A D

QUESTION NO: 18

Which three pieces of information are provided to the Cisco phone by the DHCP server after a reset has been initiated? (Choose three.)

- A. default gateway
- B. dial tone
- C. ARP table
- D. SIP proxy server
- E. IP address
- F. TFTP servers

ANSWER: A E F

Explanation:

The DHCP response contains the phone IP address and the IP address of the TFTP server (which is usually a Cisco CallManager server). The response can also contain any of or all these common options: ▪ IP address of the default router (gateway)

- IP address of the Domain Name System (DNS) server
- Domain name

Reference: <https://www.cisco.com/c/en/us/support/docs/voice-unified-communications/unified-ip-phone-7900-series/5710-phone-reg.html#topic4>

QUESTION NO: 19

Which two configuration options are used to populate users in Cisco Unified Communications Manager? (Choose two.)

- A. user management > credential policy default
- B. system > enterprise parameters
- C. system > LDAP > LDAP directory
- D. system > LDAP > LDAP System
- E. system > LDAP > LDAP system > LDAP synchronization

ANSWER: C D

QUESTION NO: 20

Which two benefits does Cisco Unified IM and Presence Service bring to businesses? (Choose two.)

- A.** enhances productivity by using availability awareness and reduce communications delays
- B.** provides Enterprise IM capabilities, such as persistent chat, group chat, and IM history
- C.** provides and streamlines enterprise audio and video communications
- D.** enhances communications by providing multipoint conference capabilities
- E.** supports standard-based XMPP clients by supporting native SIP/SIMPLE and H.323 protocols

ANSWER: A B