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QUESTION NO: 1

At Rusty Springs Ltd, a new online order system is being designed for its registered customers. Each customer has an account, allowing them to order from a pre-populated form containing details of their purchases in the previous three months. The customer simply ticks which previous purchases they would like to re-order, confirms delivery details and approves the purchase. A Rusty Springs administrator updates the purchase details on the system on a monthly basis and the sales manager gets an automated order from the system within two hours of the purchase.

A business analyst has written a use case entitled 'Key Customer Purchases Springs', which includes the following lines: A) The customer has logged onto the system and wishes to purchase springs.

B) The customer adds a new product code onto the system.

C) Only the registered customer can make an order.

D) The system returns the previous purchases.

Which of the following is correct?

A. A) Is a precondition; the sales manager is the actor.

B. A) Is the trigger; C) is a line from the security section.

C. B) Is a line from the basic flow; the customer is the actor.

D. D) Is a line from the alternative flow; this is a system level use case.

ANSWER: B

QUESTION NO: 2

A business analyst is in the process of completing the requirements document for a project. She has made the following 'to-do' list of actions to help keep track of her work:

1. Need to amend the description of the scope of the project.

2. Need to record the terminology used throughout the document.

3. Need to add the use cases and the as-is business process diagrams.

When she completes all of these actions, which requirements document sections will not have been updated?

A. Data models and introduction and background.

B. Function models and requirements catalogue.

C. Requirements catalogue and data model.

D. Requirements catalogue and glossary of terms.

ANSWER: C

QUESTION NO: 3

At Tiny Toys Ltd, business analyst Sophie has been employed to investigate and improve the invoicing process. To help her understand the data required in the system, she intends to request and review a sample of completed invoices.

What elicitation technique will she be using?

- A. Activity sampling
- B. Document analysis
- C. Observation
- D. Special purpose records

ANSWER: B

Explanation:

Reference: <https://www.modernanalyst.com/Resources/Articles/tabid/115/ID/2483/The-Top-Five-Go-To-Requirements-Elicitation-Methods.aspx>

QUESTION NO: 4

An inexperienced business analyst has been asked to conduct scenario analysis. The notes he made about the topic during his training course are rather disorganized, with correct and incorrect assumptions grouped together.

Which of the following notes he made about scenario analysis is incorrect?

- A. A workshop discovery technique
- B. Can form the basis of test scripts
- C. Explicitly considers exception situations
- D. Helps to capture tacit knowledge

ANSWER: B

QUESTION NO: 5

A business analyst has collected the following legal requirement in support of a project seeking to improve the services provided by a children's charity:

The system must record all the details of the children and young people we interact with.

The project is in the early phases of requirements elicitation. At this stage, the business analyst is trying to ensure that they have captured the broad requirements.

Which style of requirements document is the business analyst constructing, and what additional (essential) attribute will they need to record?

- A. Requirements catalogue; owner
- B. Requirements catalogue; requirement ID
- C. Requirements list; business area
- D. Requirements list; source

ANSWER: B

Explanation:

Reference: https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/42737/1480-design-requirement-annex.pdf