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Topic Break Down

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QUESTION NO: 1

Which of the following is a reason that a user might upgrade a video card driver? (Select TWO).

- A. To decrease the screen resolution
- B. To access monitor standby mode
- C. To fix an error message
- D. To use additional features
- E. To adjust the brightness/contrast

ANSWER: C D

QUESTION NO: 2

A user is setting up an older wireless access point that has only WEP for encryption. Which of the following additional steps will help to secure the network? (Select TWO).

- A. Disable SSID broadcast.
- B. Refresh the MAC address.
- C. Filter the MAC address.
- D. Refresh the IP address.
- E. Use CAT6 cables.

ANSWER: A C

QUESTION NO: 3

Which of the following data connection types provides the HIGHEST mobility?

- A. WiFi
- B. Cellular
- C. Direct link
- D. Wired

ANSWER: B

QUESTION NO: 4

Which of the following is a significant advantage of a locally stored file?

- A. Safe from loss due to hardware failure
- B. Easily accessed by Internet users
- C. Immediately accessible for use
- D. Backed up by cloud providers

ANSWER: C

QUESTION NO: 5

Which of the following requires user interaction in order to spread?

- A. Worm
- B. Adware
- C. Ransomware
- D. Virus

ANSWER: C

QUESTION NO: 6

Which of the following devices may be required for video conferencing? (Select three.)

- A. Speakers
- B. Touch screen
- C. Microphone
- D. Webcam
- E. DVD drive
- F. Projector

ANSWER: A C D

QUESTION NO: 7

A user installed a new scanner on a desktop personal computer without any documentation. The scanner powers on, the lamp turns on, and then the unit stops with a failure light lit. Which of the following should the user do FIRST?

- A. Go to the scanner manufacturer's website and download the current installation information.
- B. Check the personal computer manufacturer's support website for information about scanner installation.
- C. Find a scanner user group website and ask for help.
- D. Update the scanner firmware and drivers, then reinstall the scanner.

ANSWER: A

QUESTION NO: 8

Which of the following is the BEST reason to change a wireless router's default SSID?

- A. To make it easier to identify in a location with several routers.
- B. To make the network feel more personal.
- C. To make it more difficult to join.
- D. To make the network secure.

ANSWER: A

QUESTION NO: 9

Joe, a user, gets an email asking him to click a link to update his login information for this bank. He clicks on the link to the website, which looks authentic. The URL shows unusual characters instead of the name of the bank. Which of the following has occurred?

- A. Phishing
- B. Spam
- C. Ransomware
- D. Spyware

ANSWER: A

QUESTION NO: 10

Which of the following are reasons to verify backups? (Select TWO).

- A. To create a system image for easy restore
- B. To confirm all selected data was backed up
- C. To diagnose any backup media hardware failure
- D. To determine if backup software needs to be patched
- E. To ensure files can be restored

ANSWER: B E

QUESTION NO: 11

Which of the following storage media is intended for single-use backups?

- A. Hard drive
- B. CD-ROM/DVD-ROM
- C. Flash drive
- D. Tape

ANSWER: B

QUESTION NO: 12

Which of the following are secure network protocols? (Select TWO).

- A. IMAP
- B. FTPS
- C. SMTP
- D. HTTPS
- E. DNS

ANSWER: B D

QUESTION NO: 13

Which of the following are examples of video connectors? (Select TWO).

- A. VGA
- B. Serial
- C. HDMI
- D. eSATA
- E. PS/2

ANSWER: A C

QUESTION NO: 14

Which of the following methods are MOST likely used to reduce the internal temperature of a computer?

- A. Install a protective cover
- B. Reduce display brightness
- C. Air circulation
- D. Electronic recycling
- E. Liquid cooling

ANSWER: C E

QUESTION NO: 15

Which of the following has the lowest latency?

- A. SSD
- B. NAS
- C. Blu-Ray
- D. DVD

ANSWER: A