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QUESTION NO: 1

Universal containers has built an integration module to pull customer support tickets out of various systems and push them to salesforce as cases. The integration was implemented using Salesforce SOAP API with batch size 200, and the jobs are scheduled to run every 30 minutes to make sure a job completes before the next job starts. After going Live, they found that jobs are failing occasionally due to a "Max CPU time exceeded" error thrown from a trigger on the case. Reducing the batch size to 100 would resolve the issue, but the jobs would then take an average of 35 minutes to run. Which two options should be considered to resolve the issue and make sure a job completes before the next one starts? Choose 2 answers

- A. No change to API options, and move the trigger code into a future method.
- B. No change to API options, and move the trigger code into a Queueable apex
- C. Bulk API with serial option and batch size 100, and no code changes
- D. Bulk API with parallel option and batch size 100, and no code changes.

ANSWER: A D

QUESTION NO: 2

Universal Containers would like to display data from an external system inside of Salesforce, and has chosen not to enable lightning Experience. They do not need the data for any other purposes within Salesforce. Which approach should an Integration Architect recommend that matches the Salesforce UI? Choose 2 answers

- A. An iFrame embedding a custom .Net application that displays data from the other systems.
- B. A custom visualforce page with a controller that calls-out to the other systems.
- C. A custom Visualforce page with client- side calls out to the other systems.
- D. A middleware orchestration to continuously persist data from other systems into Salesforce.

ANSWER: A B

QUESTION NO: 3

Universal containers merges with planetary shipping both companies use Salesforce for order processing and they decide to consolidate for processes. universal containers has well-established channels for receiving orders, so they decide to use Universal containers org for receiving and pre-processing of orders and Planetary Shipping's org for processing and fulfillment of orders. What is the best way to integrate the business processes of the companies?

- A. Use Apex callout to push orders from universal Containers to Planetary Shipping
- B. Use salesforce-to-Salesforce integration between Universal containers and Planetary shipping
- C. Use Outbound messages to send orders from Universal Containers to Planetary shipping.

D. Use a Middleware tool to pull orders from Universal Containers and push to Planetary Shipping.

ANSWER: B

QUESTION NO: 4

Universal containers has an ERP application where all customer orders are stored. There are millions of customer orders stored in the ERP application and a longtime customer may have thousands of individual orders. Additionally, some order information may house personally identifiable information that, due to company policy, can only be stored in ERP. Universal Containers would like the five most recent orders displayed on the account page in Salesforce. How should an architect design this requirement considering both security and scalability?

- A. Leverage the REST API to receive orders from the ERP system as they are created.
- B. Leverage Salesforce Lightning Connect to display order information in Salesforce.
- C. write an outbound message to receive orders from ERP system as they are created.
- D. Build a scheduled ETL job to sync all customer order history in the orders object.

ANSWER: A

QUESTION NO: 5

What are two scenarios that utilize the chatter REST API? Choose 2 answers

- A. When integrating chatter into custom mobile apps.
- B. When migrating Opportunity data.
- C. When uploading large files.
- D. When posting status updates to social media.

ANSWER: A D

QUESTION NO: 6

Universal Containers sells its products online using a system built on Force.com sites. The orders are captured and processed in Salesforce. the company uses an external marketing system and would like to make use of the customer data captured in Salesforce. The marketing system has REST API that can be used to push data into it. Which three options should a Technical Architect consider that do not require building custom web services on the marketing system? Choose 3 answers

- A. Write a custom Apex web service, Which will be called from the marketing system to retrieve customer data.
- B. Use Apex callout to send customer data from Salesforce to the marketing system
- C. Use a middleware tool to pull customer data from Salesforce and push it to the marketing system on a daily basis.

- D. Build a custom java application using the Enterprise WSDL to pull data from Salesforce and push it to the marketing system.
- E. Use outbound messages to send customer data from Salesforce to the marketing system.

ANSWER: A B E

QUESTION NO: 7

Which two automated methods should an architect use to solve an issue with duplicate contacts? Choose 2 answers

- A. Write a Batch Apex class to manage the deduplication
- B. Assign new contacts to queues to be reviewed by a data quality team.
- C. Leverage an AppExchange data management tool to de-duplicate contacts.
- D. Enable duplicate management in the org to prevent duplicates.

ANSWER: C D

QUESTION NO: 8

Universal Containers has chosen Salesforce Wave as their Analytics Platform. There is a requirement to join data from multiple systems(including Salesforce) to be displayed in a single Wave Lens. What should the Architect recommend?

- A. Use an ETL tool to load the data into Salesforce, upserts to ensure that the data is properly joined.
- B. Use Data flow to load Salesforce data, and an ETL tool to load other data sets.
- C. Use an ETL tool to join multiple sources and load them into a single data set.
- D. Use data flow to load Salesforce data, and lightning connect to access the other data sets in real time.

ANSWER: C

QUESTION NO: 9

Universal Containers(UC) leverages the standard opportunity and opportunity product objects to manage their orders in Salesforce. When a deal is closed, all opportunity information, including products and billing contacts, must be sent to their ERP application for order fulfillment. As UC has an "express shipping" guarantee, leadership would like order information sent to ERP as quickly as possible after the deal is closed? How should an Architect fulfill this requirement?

- A. Write a nightly batch job to send customer information to ERP.
- B. Write a visualforce page to send order information to ERP.
- C. Write an opportunity trigger to send order information to ERP.

D. Write an outbound message to send order information to ERP.

ANSWER: C

QUESTION NO: 10

Universal containers has complex data transformation, error handling and process automation requirements as part of their integration strategy. What technology should an Architect recommend in order to minimize Salesforce code customizations?

- A. Data Loader
- B. Canvas
- C. Process Builder
- D. Middleware

ANSWER: D