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QUESTION NO: 1

Quality Requirements are generally:

- A. Analogue (a range of acceptable values)
- B. Binary (on or off, present or not)
- C. Either Analogue or Binary
- D. None of the above

ANSWER: A

QUESTION NO: 2

Which of the quality factors is a consideration when resources are very expensive?

- A. Reusability
- B. Flexibility
- C. Portability
- D. Maintainability

ANSWER: A

QUESTION NO: 3

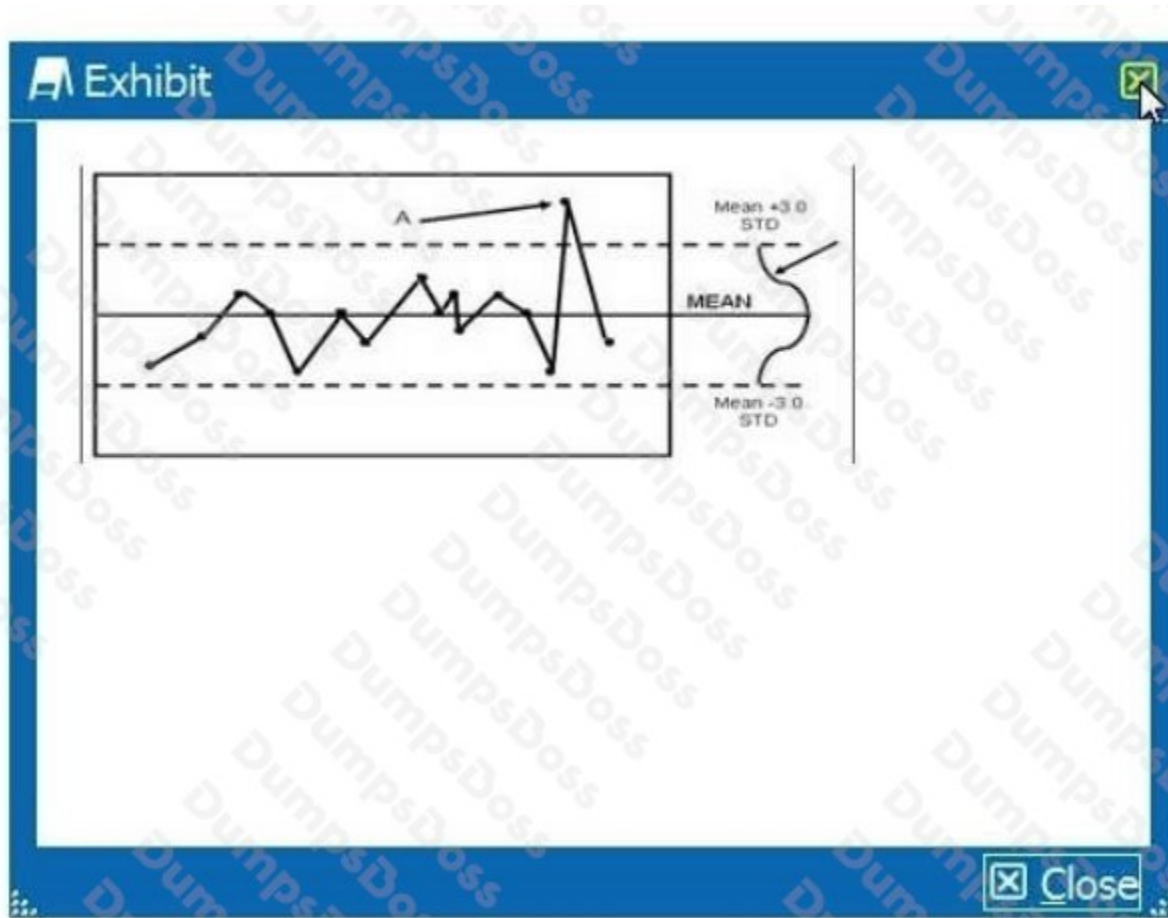
Verification is used to determine whether the product meets the requirements as understood by the producer.

- A. True
- B. False

ANSWER: A

QUESTION NO: 4

In the diagram, the arrow labeled A points to an event on the control chart which is:



- A. Under Control
- B. Over Control
- C. Out of Control
- D. In Control
- E. Irrelevant

ANSWER: C

QUESTION NO: 5

_____ are selected for early product training and usage because they are willing to work with a less than perfect training process.

- A. Helpdesk
- B. Power Users
- C. Train the Trainers

D. Operations

ANSWER: B

QUESTION NO: 6

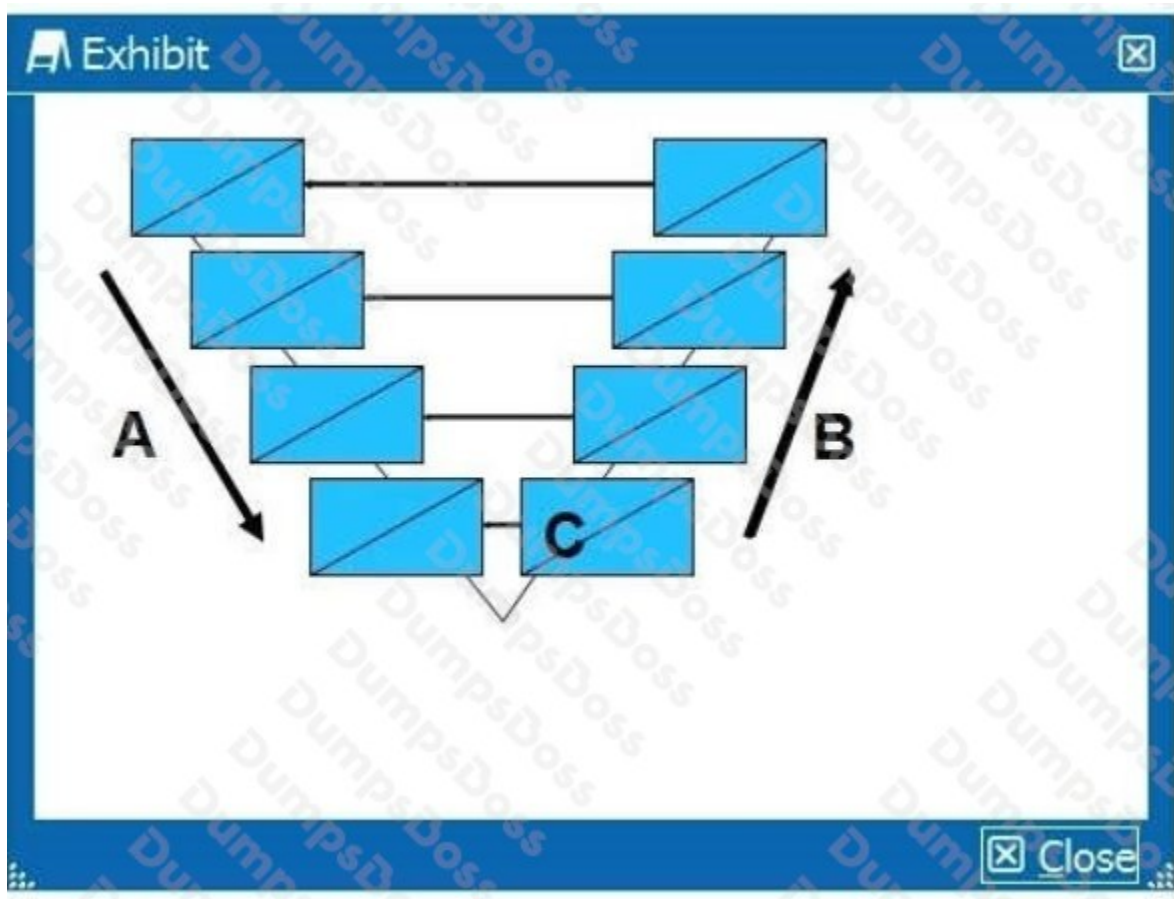
Which function ensures the integrity of the requirements change process?

- A. Business Analyst
- B. Manager
- C. Sponsor
- D. Change Control Board

ANSWER: D

QUESTION NO: 7

Using the “V” Model diagram, what type of testing activity is represented by the letter A?



- A. Verification or Static
- B. Validation or Dynamic
- C. White Box
- D. Boundary Analysis
- E. User Acceptance Testing

ANSWER: A

QUESTION NO: 8

“Training on the use of new materials” is an example of:

- A. Environmental, Competitive, and Regulatory Costs
- B. Materials and Supplies Costs
- C. Machines, Equipment, and Hardware Costs

D. Methods, Processes, and Procedures Costs

ANSWER: D

QUESTION NO: 9

The work of translating the requirements of what a system must do into a product that will meet those needs is called:

- A. Requirements
- B. Design
- C. Development
- D. Prototyping

ANSWER: B

QUESTION NO: 10

Even before organizations gain control of common causes, they identify potential special causes and predict the potential impact. This is part of:

- A. Project Change Management Process
- B. Service Continuity
- C. Project Risk Management Process
- D. Project Planning Process

ANSWER: C