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## Implementing Cisco Collaboration Applications (CLICA)

Cisco 300-810

Version Demo

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## QUESTION NO: 1

Digital networking is configured between two Cisco Unity Connection clusters using an HTTPS connection. Which two objects are replicated between these two clusters? (Choose two.)

- A. partitions and search spaces
- B. user greetings
- C. user templates and user greetings
- D. call handlers
- E. users and their corresponding mailboxes

**ANSWER: A E**

### Explanation:

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/https\\_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/https_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html)

## QUESTION NO: 2

Refer to the exhibit.

```
Users with Duplicate User IDs
-----
User ID : user3
Node Name
cucm-imp-1
cucm-imp-2
```

Which two steps resolve the “Users with Duplicate User IDs” message? (Choose two.)

- A. Rename the directory URI value for one of the users to ensure that there is no duplication.
- B. Rename the User ID value for one user if different users on different clusters have the same User ID assigned.
- C. Unassign a user from one of the clusters when the same user is assigned to two different clusters.

- D. Assign the duplicate user to the secondary Cisco IM and Presence node.
- E. Delete the user ID for the duplicate user ID.

**ANSWER: B C**

**Explanation:**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/10\\_0\\_1/CUP0\\_BK\\_C318987B\\_00\\_config-admin-guide-imp-100/ CUP0\\_BK\\_C318987B\\_00\\_config-admin-guide-imp-100\\_chapter\\_010101.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_0_1/CUP0_BK_C318987B_00_config-admin-guide-imp-100/CUP0_BK_C318987B_00_config-admin-guide-imp-100_chapter_010101.html)

**QUESTION NO: 3**

Which step is the first for web-based single sign-on login?

- A. Authenticate.
- B. Redirect to IdP to get authenticated.
- C. Present authentication assertion.
- D. Request access to protected service.

**ANSWER: D**

**QUESTION NO: 4**

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

- A. cup-xmpp-trust
- B. xmpp-fed-trust
- C. xmpp-trust
- D. tomcat-trust
- E. cup-trust

**ANSWER: A E**

**Explanation:**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/11\\_5\\_1/cup0\\_b\\_config-and-admin-guide-1151su5/cup0\\_b\\_imp-system-configuration1151su5\\_chapter\\_01010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/11_5_1/cup0_b_config-and-admin-guide-1151su5/cup0_b_imp-system-configuration1151su5_chapter_01010.html)

## QUESTION NO: 5

Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators? (Choose two.)

- A. Connection IMAP Server
- B. Connection Mailbox Sync
- C. Connection Notifier
- D. Connection Message Transfer Agent
- E. Connection Conversation Manager

**ANSWER: D E**

## QUESTION NO: 6

Which function of the Cisco IM and Presence high availability solution is true?

- A. When the server has been restored to a normal state, user sessions remain on the backup server.
- B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

**ANSWER: D**

### Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

## QUESTION NO: 7 - (DRAG DROP)

### DRAG DROP

An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200, and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration. Not all options are used.

Select and Place:

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= [ ] PRODUCT_MODE= [ ]  
AUTHENTICATOR= [ ] TFTP= [ ] CTI= [ ]
```

10.11.20.201	Registration	Phone_Mode	1	Jabber
10.0.1.200	Clear	Softphone	2	CUCM

**ANSWER:**

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= 1 PRODUCT_MODE= Phone_Mode  
AUTHENTICATOR= CUCM TFTP= 10.11.20.201 CTI= 10.0.1.200
```

10.11.20.201	Registration	Phone_Mode	1	Jabber
10.0.1.200	Clear	Softphone	2	CUCM

**Explanation:**

## QUESTION NO: 8

An administrator is configuring auto-attendant with basic IVR applications on Cisco Unity Express and needs to ensure that a specific telephone number initiates the application. Which setting should be configured to accomplish this task?

- A. prompt
- B. script
- C. trigger
- D. call control group

**ANSWER: C**

**Explanation:**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/unity\\_exp/administrator/AA\\_and\\_VM/guide/vmadmin\\_book/syscmp.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/unity_exp/administrator/AA_and_VM/guide/vmadmin_book/syscmp.html)

## QUESTION NO: 9

In the integration of Cisco Unity Connection using SIP, which SIP trunk security profile option is required for MWI to work correctly?

- A. Accept out-of-dialog refer
- B. Accept replaces header
- C. Accept unsolicited notification
- D. Accept presence subscription

**ANSWER: A**

## QUESTION NO: 10

Which statement about SIP federation between Cisco Unified Communications IM and Presence and Microsoft Skype for Business is true?

- A. Add the federated user as a contact in Jabber to view its presence status.
- B. The role of SIP Proxy service is to process the XMPP packet in from Jabber and convert it to SIP.
- C. TLS is optional.
- D. Use of directory URI as an IM addressing scheme is not supported.

**ANSWER: A**

### Explanation:

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/interdomain\\_federation/12\\_5\\_1/cup0\\_b\\_interdomain-federation-1251/cup0\\_b\\_interdomain-federation1251\\_chapter\\_01000.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/interdomain_federation/12_5_1/cup0_b_interdomain-federation-1251/cup0_b_interdomain-federation1251_chapter_01000.html)