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## Jira Administrator Exam

Atlassian ACP-100

Version Demo

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## QUESTION NO: 1

Your project has three issue types that share a common workflow.

Which reason would make you recommend the implementation of separate workflows for each issue type?

- A. The issue types need different sets of priorities.
- B. Each issue type uses a different issue security level.
- C. Different project roles are working on the issue types.
- D. One of the issue types needs a new status.
- E. The issue types need different sets of resolutions.

**ANSWER: B**

## QUESTION NO: 2

The HR team approaches you with new requirements they want you to implement:

- Allow users to send requests into Jira by emailing “HR@yourcompany.com.”
- Have those emails automatically turned into “Holiday Requests” in the HR project.

You have already set up an Incoming Mail Server and a mail handler to “Create a new issue or add a comment to an existing issue.”

Which three additional options can you set with this mail configuration? (Choose three.)

- A. Create new Jira users based on the From address.
- B. Set Assignee and Watchers.
- C. Set default Reporter.
- D. Set a custom field.
- E. Set Environment.

**ANSWER: C D E**

## QUESTION NO: 3

Your administration project is configured as follows:

- there are three issue types that all share a single workflow
- all project users are members of the Project Users project role
- all members of the Administrators project role have the Set Issue Security permission ➤ project administrators are the only users who can create issues

You are tasked with replacing the Project Users project role with three distinct team project roles, each solely responsible for one of the issue types.

Which additional requirement can be met by individual workflows per issue type?

- A. The system field Component/s needs to be required when creating two out of the three existing issue types.
- B. Each issue type needs a dedicated set of individual project components.
- C. The reporter and current assignee of each issue should always have access to view it.
- D. Only members of the dedicated teams should be able to view and work on the issues they are responsible for.
- E. Individual notifications should be sent out depending on the selected issue type.

**ANSWER: C**

## QUESTION NO: 4

A team of technical writers works in the WRITE project. The project uses a single, shared workflow.

To better match the team's way of working they request a workflow change:

- The initial status of their project's workflow should be changed from Open to Awaiting Inspiration.

You navigate to the Workflows section of the administration, update the Name of the status in the workflow designer and publish your change.

What are two implications of this change? (Choose two.)

- A. The workflow scheme for the WRITE project will need to be published before the change takes effect.
- B. Awaiting Inspiration will be created as a new Status in Jira.
- C. Transitions to the Awaiting Inspiration status will fail until the post functions for those transitions are updated.
- D. Filters and Gadgets that referred to the Open status by name will be broken.
- E. The Open Status will be changed to Awaiting Inspiration in all workflows using that status.

**ANSWER: A B**

## QUESTION NO: 5

You inherited a mature Jira instance with hundreds of projects and associated schemes. You are trying to optimize the administration of the instance.

You need to create a new project and determine which schemes to apply. Select the two best approaches. (Choose two.)

- A. Create a custom project template that uses the most common shared schemes.
- B. Use the Scheme Helper admin tool to see which combinations of schemes are compatible.
- C. Use one of the project templates other than Jira Default Schemes.
- D. Attempt to generalize existing schemes with project roles and share those.
- E. Evaluate existing shared schemes based on common project category or other criteria.
- F. Create a project using the Jira Default Schemes and then create new schemes to avoid sharing conflicts.

**ANSWER: B E**

## QUESTION NO: 6

One of the HR managers created a filter and shared the subscription with members of the hr-managers group. The filter contains the following valid JQL query:

Manager = currentUser() AND Manager in membersOf("hr-managers") Which issues will be included in the subscription?

- A. Only issues where the user who created the filter is listed in the Manager field.
- B. Only issues where the group hr-managers is listed in the Manager field.
- C. Only issues where the recipient of the email is listed in the Manager field.
- D. All issues where the user listed in the Manager field is a member of the hr-managers group.
- E. All issues that are assigned to any member of the hr-managers group.

**ANSWER: D**

## QUESTION NO: 7

Which three factors should you consider when deciding between Jira Cloud and Jira Server? (Choose three.)

- A. the ability to integrate Jira with a cloud-based source repository (e.g. Bitbucket)

- B. the amount of time required for system administration
- C. the availability of a REST API
- D. the commercial apps you would like to use
- E. the ability to integrate with an external user directory (e.g. company LDAP directory)
- F. the number of workflows you will require

**ANSWER: B C D**

## QUESTION NO: 8

Tom has asked you why the numbers returned by his searches are not right. He shows you three JQL queries:

JQL	Number of Results
project = "Cake baking"	42
project = "Cake baking" and fixVersion = 1.1.0	6
project = "Cake baking" and fixVersion != 1.1.0	22

How can you fix this?

- A. Change the query to project = "Cake Baking" and fixVersion ~ 1.1.0.
- B. Change the query to project = "Cake Baking" and ( fixVersion is empty or fixVersion != 1.1.0 ).
- C. Rename the versions so they do not contain periods.
- D. Identify the missing issues and change the permissions so that everyone can see them.
- E. Change the query to project = "Cake Baking" and fixVersion not in (1.1.0).

**ANSWER: D**

## QUESTION NO: 9

You are setting up a new Jira instance and three new projects with shared configuration.

There are many managers at the company and you need to structure their permissions accordingly. Which requirement can only be met with a Managers project role?

- A. Different managers need to delete issues in different projects.

- B. Only some managers must be selectable from a custom field, depending on the project.
- C. Managers need to be able to create shared dashboards.
- D. Only managers who are project leads can see the restricted security level in their own projects.
- E. Any manager should be able to view the development tools in any project.

**ANSWER: D**

## QUESTION NO: 10

After a recent upgrade to your Jira system, one of the apps your organization depends on is not working reliably.

Which two methods can you use to debug and resolve this issue? (Choose two.)

- A. Ask the System Administrator for catalina.out logs and inspect for stack traces.
- B. Ask the System Administrator to enable the SQL log.
- C. Ask the System Administrator to set package com.atlassian to Trace logging level.
- D. Ask the System Administrator to add the app to the logger.
- E. Ask the System Administrator to set the logging level to FATAL on all package names, Under Logging & Profiling.

**ANSWER: C E**