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ServiceNow CIS-RCI

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QUESTION NO: 1

GRC Options in Interactive Filters are only available through which feature?

- A. GRC Filtering
- B. Metrics Reporting
- C. Performance Analytics
- D. Trending Analytics

ANSWER: C

QUESTION NO: 2

Which of the following extends from Content Table? (Choose two.)

- A. Citation
- B. Policy
- C. Control Objective
- D. Authority Document

ANSWER: A D

QUESTION NO: 3

Which role reviews the risk response and moves the Risk record into the Monitor state at the appropriate time?

- A. Risk Manager
- B. Risk User
- C. Risk Reader
- D. Risk Owner

ANSWER: A

Explanation:

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-risk/task/t_CreateRisk.html

QUESTION NO: 4

What table, along with the Policy table, is linked to the Control Objective table by a many-to-many relationship?

- A. Entity Class
- B. Citation
- C. Authority Documents
- D. Risk Framework

ANSWER: B

Explanation:

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policy-and-compliance/reference/r_InstallWPolAndCompl.html

QUESTION NO: 5

Control Failure Factor represents the impact of Control Failures on what score?

- A. Inherent
- B. Residual
- C. Total
- D. Calculated

ANSWER: B

Explanation:

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-risk/task/t_CreateRisk.html

QUESTION NO: 6

Who can move a Policy into Review? (Choose two.)

- A. sys admin
- B. policy approver

- C. policy reviewer
- D. policy owner

ANSWER: A B

Explanation:

Reference:

https://developer.servicenow.com/app.do#!/event/knowledge18/LAB0296/knowledge_18_LAB0296_policy_creation

QUESTION NO: 7

Which of the following are ServiceNow classic risk score types? (Choose three.)

- A. Applied
- B. Calculated
- C. Inherent
- D. Generated
- E. Residual

ANSWER: A D E

QUESTION NO: 8

What ensures that every time you create an Entity from a specific table, the Class of the Entity is set according to the rule?

- A. Entity class rules
- B. Entity business rules
- C. Entity class assignment
- D. Entity type rules

ANSWER: A D

QUESTION NO: 9

Which of the following extends from Document Table? (Choose two.)

- A. Citation
- B. Policy

- C. Control Objective
- D. Authority Document

ANSWER: A B

QUESTION NO: 10

What would you use in order to accommodate a customer's unique process around policy approvals? For example, each policy needs a second layer of approval.

- A. Create a new field and create notifications
- B. Add a new related list to keep track of who has already approved it and who hasn't approved yet
- C. Add a UI Action to track who the stakeholders are
- D. Create a new workflow in the workflow editor

ANSWER: A