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ServiceNow CIS-SAM

Version Demo

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Topic Break Down

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QUESTION NO: 1

Which of the following are NOT features of the Publisher workbench navigation tree? (Choose two.)

- A. Expand and collapse tree links
- B. List of all publishers
- C. Software model compliance icons
- D. Filter products
- E. Compliance toggle switch
- F. List of all publishers out of compliance

ANSWER: B F

Explanation:

Reference: <https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-license-workbench.html>

QUESTION NO: 2

For software asset management, when software is discovered, the records from the discovered pattern are copied into which table?

- A. cmbd_sam_sw_reconcile
- B. cmbd_sam_sw_discover
- C. cmbd_sam_sw_allocate
- D. cmbd_sam_sw_discovery_model
- E. cmbd_sam_sw_install

ANSWER: E

Explanation:

Reference: https://docs.servicenow.com/bundle/quebec-it-service-management/page/product/software-asset-management2/task/t_CustomPatternSAMSAMF.html

QUESTION NO: 3

Software Model Lifecycles can only be created for an external, publisher defined date.

- A. True
- B. False

ANSWER: A

Explanation:

Reference: <https://docs.servicenow.com/bundle/orlando-it-business-management/page/product/application-portfolio-management/concept/lifecycle-data-timeline.html>

QUESTION NO: 4

If a value from an import does not exist in ServiceNow and the import should not create a new record, which option should be selected?

- A. Reject
- B. Create
- C. Delete
- D. Ignore

ANSWER: B

Explanation:

Reference: https://community.servicenow.com/community?id=community_question&sys_id=5343f644db87ff84f7fca851ca961975

QUESTION NO: 5

Which of the following are valid on import errors (vs. after import) when using the automated entitlement import feature? (Choose three.)

- A. Purchased rights should be greater than 0
- B. The end date must be greater than the start date
- C. Publisher Part Number and Software Model not found
- D. Duplicate entry
- E. Publisher Part Number already exists

ANSWER: A D E

QUESTION NO: 6

Which of the following are available publisher packs? (Choose four.)

- A. SAP
- B. OpenVMS
- C. Citrix
- D. NetSuite
- E. Oracle
- F. IBM

ANSWER: A C E F

Explanation:

Reference: <https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-publisher-packs.html#d24351e266>

QUESTION NO: 7

Which license metric would be used for software that is only allowed to be installed on one computer per license right?

- A. Per Processor
- B. Per Named Device
- C. Per Named User
- D. Per Core

ANSWER: A

QUESTION NO: 8 - (HOTSPOT)

HOTSPOT

Match the best practice method for the amount of data:

Hot Area:

Large amount of data

▼
Import data
Manual
Discovery

Medium amount of data

▼
Import data
Manual
Discovery

Small amount of data

▼
Import data
Manual
Discovery

ANSWER:

Large amount of data

▼
Import data
Manual
Discovery

Medium amount of data

▼
Import data
Manual
Discovery

Small amount of data

▼
Import data
Manual
Discovery

Explanation:

QUESTION NO: 9

Which of the following license metrics require allocations in order to maintain compliance? (Choose two.)

- A. Per Core
- B. Per User
- C. Per Named Device
- D. Per Named User
- E. Per Core (with CAL)
- F. Per Application Instance
- G. Named User Plus

ANSWER: B D

QUESTION NO: 10

Which catalog provides a listing of goods offered or available by a third party?

- A. Service Catalog
- B. Model Catalog
- C. Item Catalog
- D. Vendor Catalog
- E. Product Catalog

ANSWER: D

Explanation:

Reference: https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/product-catalog/concept/c_ProductCatalog.html