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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

Oracle 1z0-996-21

Version Demo

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QUESTION NO: 1

Which statement is true about specifications?

- A. A single specification can only be used on one asset.
- B. Specifications include the inspection history of an asset.
- C. Specifications apply only to assets and not to components.
- D. Specifications can include peer specifications.

ANSWER: A

QUESTION NO: 2

Which option correctly describes the high-level process from loading measurements through calculating usage?

- A. 1. Load Initial Measurements
2. Validate, evaluate, and estimate Initial Measurements
3. Update Initial Measurements
4. Calculate Usage
- B. 1. Load Initial Measurements
2. Validate, edit, and estimate Initial Measurements
3. Create Final Measurements
4. Update Initial Measurements
- C. 1. Load Initial Measurements
2. Verify, evaluate, and enter Initial Measurements
3. Create Final Measurements
4. Calculate Usage
- D. 1. Load Initial Measurements
2. Validate, edit, and estimate Initial Measurements
3. Create Final Measurements
4. Calculate Usage

ANSWER: C

QUESTION NO: 3

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. Every Account has a unique, system-assigned Account ID.
- C. An Account references one or more persons.
- D. An Account can only reference one and only one person at one time.
- E. Bills are produced for an account and are sent to the account persons.

ANSWER: B D E

QUESTION NO: 4

Which two plug-in spots can call the rating functionality using base package-supplied algorithm types? (Choose two.)

- A. Bill Segment Type - Bill Segment Create
- B. Billable Charge Template
- C. Adjustment Type - Adjustment FT Creation
- D. Bill Segment Type - Bill Segment FT Creation
- E. Adjustment Type - Generate

ANSWER: C D

QUESTION NO: 5

Your implementation requires an installation of two types of devices:

- Electric Smart Meter
- Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

- A. Valid Measuring Component Types
- B. Manufacturer
- C. Device Business Object
- D. Serial Number
- E. Service Type

ANSWER: A E

QUESTION NO: 6

What correctly describes the possible causes of price information?

- A. change in Rate Schedule only
- B. change in Rate Version Calculation Group and Bill Factor only
- C. change in Rate Schedule and Bill Factor only
- D. change in Rate Version Calculation Group only
- E. change in Bill Factor only

ANSWER: C

QUESTION NO: 7

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

- A. Customer Class
- B. Installation Options
- C. Tender Type
- D. Pay Segment Type
- E. Service Agreement Type

ANSWER: D

QUESTION NO: 8

Which describes derived values and their relationship with Final Measurements?

- A. Final Measurements can have multiple derived values, which represent other values for the same Final Measurements Date/Time.
- B. Final Measurements can have one derived value, which represents an alternative for the same Final Measurements Date/Time.
- C. Derived values can have multiple Final Measurements, which represent other values for the same Final Measurements Date/Time.

D. Final Measurements can have one derived value, which represents the Initial Measurement for the same Final Measurements Date/Time.

ANSWER: D

QUESTION NO: 9

Which three statements are true about initial measurements, final measurements, and usage? (Choose three.)

- A. The initial measurement data can be optionally stored in RAW format.
- B. Final measurements can be directly edited or updated by users or by automated processes as required.
- C. A service point can have more than one initial measurement for the same period, but only one final measurement.
- D. Usage is a synonym for bill determinants.
- E. Usage is loaded in the application to generate final measurements.

ANSWER: B C E

QUESTION NO: 10

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

- A. They control how the payoff balance is affected.
- B. They control if and how the General Ledger entries are created.
- C. They control how the current balance is affected
- D. They control how the General Ledger details are created as these must always exist against a Financial Transaction.
- E. They control when a Financial Transaction is to be swept onto a bill.

ANSWER: A B E