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**Pega Certified System Architect (PCSA) 86V1**

**Pegasystems PEGAPCSA86V1**

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## QUESTION NO: 1 - (DRAG DROP)

Select each Process Step Description on the left and drag it to the appropriate Process Step on the right.

<u>Process Step Description</u>	<u>Answer Area</u>	
	<u>Process Step Description</u>	<u>Process Step</u>
A user enters information for an IT request.		Automation
The system evaluates the request type to determine the next step.		Decision
A manager determines whether an expense report proceeds or is rejected.		Approval
The system notifies the user of the case status by email.		Collect Information

ANSWER:

<u>Process Step Description</u>	<u>Answer Area</u>	
	<u>Process Step Description</u>	<u>Process Step</u>
A user enters information for an IT request.	The system notifies the user of the case status by email.	Automation
The system evaluates the request type to determine the next step.	The system evaluates the request type to determine the next step.	Decision
A manager determines whether an expense report proceeds or is rejected.	A manager determines whether an expense report proceeds or is rejected.	Approval
The system notifies the user of the case status by email.	A user enters information for an IT request.	Collect Information

Explanation:

<u>Process Step Description</u>	<u>Answer Area</u>	
A user enters information for an IT request.	<u>Process Step Description</u>	<u>Process Step</u>
The system evaluates the request type to determine the next step.	The system notifies the user of the case status by email.	Automation
A manager determines whether an expense report proceeds or is rejected.	The system evaluates the request type to determine the next step.	Decision
The system notifies the user of the case status by email.	A manager determines whether an expense report proceeds or is rejected.	Approval
	A user enters information for an IT request.	Collect Information

**QUESTION NO: 2**

Using the following Refund case life cycle, how do you design this case to skip the Item Return stage if the item will not be returned?

- A. Replace the Wait step in the Item Return stage with a Change Stage step.
- B. Add a condition to skip the Item Return stage when a return is not necessary.
- C. Add an Item Retention alternate stage and define a process for retention of item.
- D. Add a decision in the Item Return process to change the stage when a return is not necessary.

**ANSWER: B**

**QUESTION NO: 3**

A form listing nearby restaurants has four columns:

- Restaurant name
- Restaurant location
- Thumbnail image of the seating area
- Make reservation (check box)

You want to ensure that users have the information they need to make a reservation regardless of screen size. When viewed on a small screen, you do not need to display the images.

What three configuration steps do you take to support this requirement? (Choose Three)

- A. Set the importance of the image column to Secondary.
- B. Set the importance of the Make reservation column to Primary.

- C. Set the importance of the image column to Other.
- D. Set the importance of the Restaurant name and Make reservation columns to Primary.
- E. Set the importance of the Restaurant location and Make reservation columns to Secondary.
- F. Set the importance of the Restaurant name column to Primary.

**ANSWER: C E F**

## QUESTION NO: 4

You want to unit test a rule. To ensure that the rule executes as intended, you need to populate the clipboard with valid data. Which two options allow you to populate the clipboard before testing the rule? (Choose Two)

- A. Configure an assertion to define the required data.
- B. Configure a validate rule to populate the needed data.
- C. Run a data transform to create the test page.
- D. Copy data from an existing clipboard page.

**ANSWER: C D**

## QUESTION NO: 5

Which use case describes the function of the Estimator tool?

- A. A tester needs to know how many versions of an application they test for MPL2.
- B. A business architect needs to know when to prioritize a specific customer Microjourney for development.
- C. A product owner needs to know how many user stories to create in Agile Workbench for MLP 1.
- D. A stakeholder needs to know how much time and effort is needed to build MLP2.

**ANSWER: D**

## QUESTION NO: 6

A user view includes a list of four urgency options selectable by radio buttons. How do you configure the selection list?

- A. Configure a field group with selectable urgency options.
- B. Configure a drop down field with selectable urgency options.
- C. Configure a picklist with radio buttons for the urgency options.

D. Configure a Boolean field with selectable urgency options.

**ANSWER: C**

## QUESTION NO: 7

ABC BankCorp wants to create a mobile app experience for users and CSRs for its Transaction Dispute application.

Of the following requirements, which option requires you to configure distinct mobile app channels?

- A. CSRs can create other case type instances on the mobile app.
- B. Mobile app color palettes are different for users and CSRs.
- C. The mobile app customizes currency units and date/time format according to the location of the users.
- D. The mobile app supports all mobile phone operating systems.

**ANSWER: B C**

## QUESTION NO: 8

In an application for configuring hardware equipment for new employees, the manager

chooses a laptop model from a drop-down list. The list of available laptop models is maintained in an external system and may change over time. Which of the following do you use as the data source for this drop-down list ?

- A. A data page
- B. A local list
- C. A data table
- D. A data transform

**ANSWER: A**

## QUESTION NO: 9

In which two of the following situations would you simulate an integration? (Choose Two)

- A. The service has slow response times.
- B. The service is not available yet.
- C. You need to test each flow path in the case processing.
- D. The connector is configured to use global resource settings.

ANSWER: B C

## QUESTION NO: 10 - (HOTSPOT)

In the Answer Area, choose the correct test type for each test characteristic.

<u>Test Characteristic</u>	<u>Test Type</u>
Greatest number of tests in the test suite	<input type="text" value="Unit Test"/> <input type="text" value="Scenario Test"/>
Most expensive to run	<input type="text" value="Unit Test"/> <input type="text" value="Scenario Test"/>
Easiest to maintain	<input type="text" value="Unit Test"/> <input type="text" value="Scenario Test"/>

ANSWER:

<u>Test Characteristic</u>	<u>Test Type</u>
Greatest number of tests in the test suite	<input type="text" value="Unit Test"/> <input type="text" value="Scenario Test"/>
Most expensive to run	<input type="text" value="Unit Test"/> <input type="text" value="Scenario Test"/>
Easiest to maintain	<input type="text" value="Unit Test"/> <input type="text" value="Scenario Test"/>

### Explanation:

Unit Test

Scenario Test

Unit Test

## QUESTION NO: 11

Users must provide values to certain fields before submitting a job application form. Which configuration adds asterisks to indicate the mandatory fields on the form?

- A. Use an Edit Validate rule to verify if each of the mandatory properties has a value.
- B. Configure the mandatory fields as Always Required on the form at runtime.
- C. Use a Validate rule to verify the mandatory fields have a value.
- D. Configure a Disable when condition on the mandatory fields at runtime.

**ANSWER: B**

## QUESTION NO: 12

On the Case Designer, who two component can users tag with a Minimum Lovable Product (MLP) release for project sizing purposes? (Choose Two.)

- A. A user Mobile App channel
- B. An external system of record (SOR)
- C. An automation
- D. An approval decision

**ANSWER: A D**

## QUESTION NO: 13 - (DRAG DROP)

Drag the appropriate ruleset version type to the corresponding scenario.

Ruleset version type	Scenario
Major version	You need to update a decision table to correct one of the expected results.
Minor version	You need to add new options and processing behavior to a cancellation process.
Patch version	You need to add a case type to provide a new Microjourney™ to users.

**ANSWER:**



**Explanation:**



**QUESTION NO: 14**

Which three use cases demonstrate the Pega dynamic UI behavior? (Choose Three)

- A. Display a message upon form submission that a date field must be in the future.
- B. Unmask a password field when users click an icon.
- C. Automatically calculate order total when users change quantities.
- D. Display partner information fields when a screen loads for married applicants.
- E. Display a shipping address section when users select the Different than billing address check box.

**ANSWER: B D E**

**QUESTION NO: 15**

Customers on a hotel booking application can add additional amenities to their reservation. The application displays a view with the available amenities, descriptions and costs. To reduce scrolling, the content is organized into multiple areas. Each area is accessed using a drop down menu that lists each amenity.

How do you configure the user interface to improve access to the content and achieve the business requirement described?

- A. Configure a disable when condition on each field to allow access when the associated amenity is selected on the drop down control.
- B. Configure a repeating dynamic layout with an embedded section for each amenity and set the layout format to grouped.
- C. Configure a layout group to separate each amenity into individual panels and set the layout to a menu format.
- D. Configure a visible when condition on the drop down control to display each section when the associated amenity is selected.

**ANSWER: C**