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Pegasystems PEGAPCBA86V1

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QUESTION NO: 1

A report contains the following columns: Case ID (.pyID), Work Assignment Urgency (.pxUrgencyAssign), Policy Number (.PolicyNumber), Policy Holder (.Policyholder), and Case Status (.pyStatusWork). Which of the columns need to be optimized so the rule form does not produce a performance warning? (Choose Two)

- A. Policy Number
- B. Case ID
- C. Policy Holder
- D. Case Status
- E. Work Assignment Urgency

ANSWER: A C

QUESTION NO: 2 - (DRAG DROP)

A team is developing a new customer-focused application. The team wants to achieve the maximum benefits of application adoption.

Select each example on the left and drag it to the appropriate design concept on the right.

The screenshot shows a drag-and-drop interface with three main sections:

- Examples:** A list of five text boxes on the left, each containing a description of a team's activity. The examples are:
 - The team collects information about customer challenges and needs.
 - The customer performs a click-through to ensure that the application is working as designed.
 - The team uses a low-code theme and visual best practices to create a consistent customer experience.
 - The team creates whiteboard designs of preliminary solution ideas.
 - The team clarifies, refines, and prioritizes customer, business, and technical objectives.
- Answer Area:** A central area with a vertical scrollbar and a dashed-line box labeled "Example" for dropping items.
- Design concepts:** A list of five design concepts on the right:
 - Design systems
 - Prototyping
 - User research
 - Goal alignment
 - User testing

ANSWER:

Examples	Answer Area	Design concepts
The team collects information about customer challenges and needs.	Example The team creates whiteboard designs of preliminary solution ideas.	Design systems
The customer performs a click-through to ensure that the application is working as designed.	The team uses a low-code theme and visual best practices to create a consistent customer experience.	Prototyping
The team uses a low-code theme and visual best practices to create a consistent customer experience.	The team collects information about customer challenges and needs.	User research
The team creates whiteboard designs of preliminary solution ideas.	The team clarifies, refines, and prioritizes customer, business, and technical objectives.	Goal alignment
The team clarifies, refines, and prioritizes customer, business, and technical objectives.	The customer performs a click-through to ensure that the application is working as designed.	User testing

QUESTION NO: 3

A prospective employee must pass a criminal background check before receiving an offer. When would you add a decision point to the workflow process ?

- A. Verifying prospective employees work references
- B. Declining offer to prospective employee
- C. Running a criminal background check
- D. Offering job to prospective employee

ANSWER: C

QUESTION NO: 4

You use the Clipboard tool to perform which two tasks ? (Choose Two)

- A. Review the current values of case data
- B. Test whether a declarative expression properly calculates a target value
- C. Test case behavior by setting property values for an open case
- D. Test a rule to determine whether the rule executes correctly

ANSWER: A C

QUESTION NO: 5

What two items should a developer configure before delegating a rule ? (Choose Two)

- A. An Access Group that has access to the production ruleset
- B. An Access Role that has access to the production ruleset
- C. A separate Operator ID that has access to the delegated rules
- D. An unlocked ruleset added to the Application rule as a production ruleset

ANSWER: A D

QUESTION NO: 6

Choose two use cases that require the configuration of conditional paths within the case type. (Choose Two)

- A. A catering booking application requires customers to enter information about expected party size, event date, and event time. When customers submit the information, the catering company sends a confirmation email.
- B. An application requires customers to specify the type of request from a drop-down list. The request routes to the appropriate department work queue. A user with access to the work queue processes the case through fulfillment.
- C. A shopping application requires a guest to fill out payment information. A user who enters a membership number skips the payment information step.
- D. A scholarship eligibility application requires students to enter standardized test scores. Students with qualifying test scores can schedule an interview. Students without qualifying test scores receive a rejection email.

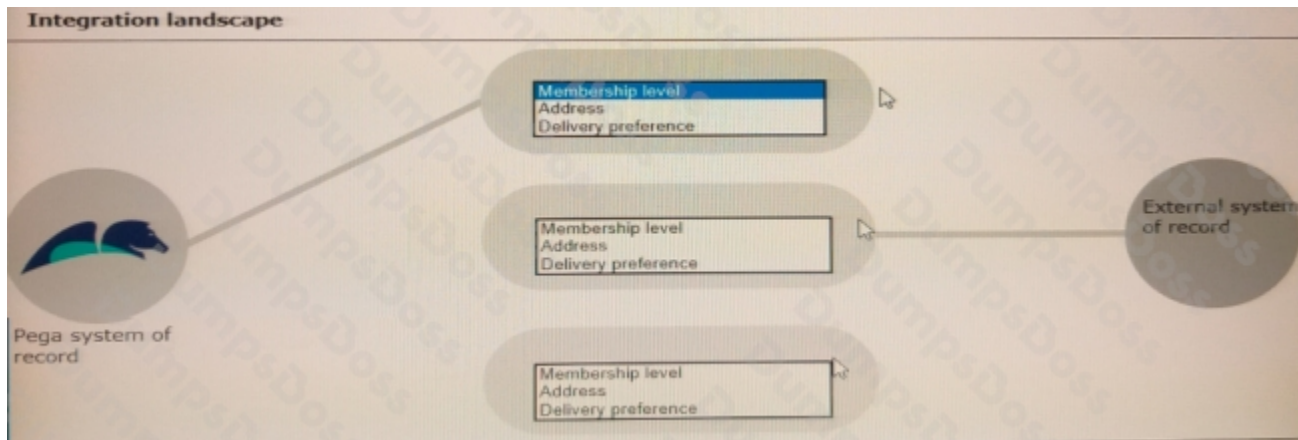
ANSWER: B D

QUESTION NO: 7 - (HOTSPOT)

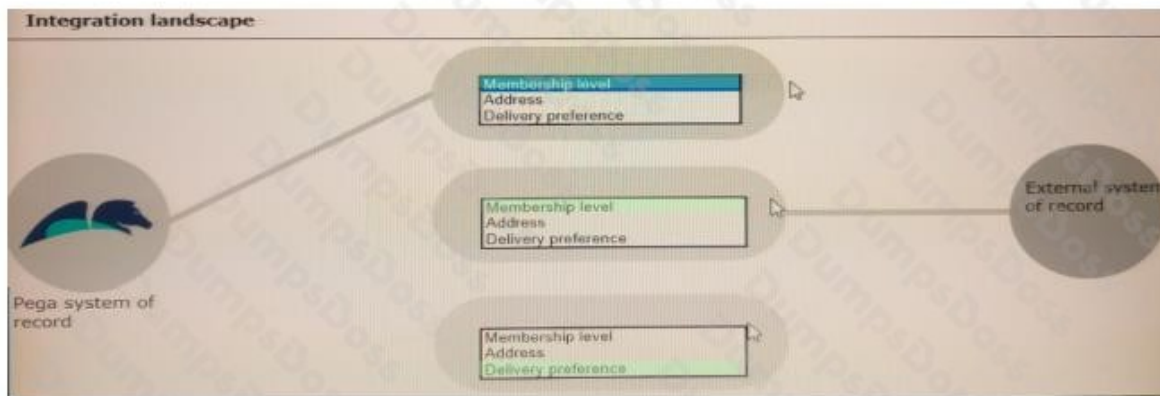
A shipping company uses a Pega application for order processing and fulfillment.

- ◆The Membership level locally-sourced data type indicates the membership level of the customer.
- ◆The Address data type is used to verify the customer-entered billing and shipping addresses against a comprehensive database of postal addresses.
- ◆The Delivery preference data type specifies whether the customer prefers the delivery person to call the customer or ring the doorbell when dropping off a package.

In the graphic below, choose the appropriate data type based on how it is sourced.



ANSWER:



QUESTION NO: 8

A manager has requested a report that shows the purchase requests for each of the regional cost centers. The manager wants to organize the results so the cost center appears only once on the report and the requests are listed under cost center. How would you configure the report definition ?

- A. Filter the results so that only cost center and requests are included in the report
- B. Use the cost center column to group the results
- C. Use the requests column to group the results
- D. Summarize the requests column by count

ANSWER: B

QUESTION NO: 9

A requirement states: When a business guest checks out of a hotel, the guest must complete a hotel review to receive a corporate discount.

Select the case type relationship that satisfies the requirement.

- A. Configure checkout request as a child case of hotel review.
- B. Configure hotel review as a child case of the checkout request.
- C. Configure hotel review as a parallel process to the checkout request.
- D. Configure both checkout request and hotel review as top-level cases.

ANSWER: C

QUESTION NO: 10

You want to create a reusable font style for buttons, and links. To do this, you would create a

- A. control
- B. format
- C. mixin
- D. overlay

ANSWER: C