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**SAP Certified Application Associate SAP  
S/4HANA Cloud (public) Service Implementation**

**SAP C S4CSV 2302**

**Version Demo**

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## QUESTION NO: 1

What are examples of processing status values that can be encountered in a customer warranty claim?

- A. Ready for Content Validation
- B. Created with Reference
- C. Automatically Posted
- D. Claim Posted
- E. Claim Closed

**ANSWER: D**

## QUESTION NO: 2

What must you create when you build a communication scenario in SAP S/4HANA Cloud?

Note: There are 3 correct answers to this question.

- A. Communication API
- B. Communication user
- C. Communication interface
- D. Communication arrangement
- E. Communication system

**ANSWER: B D E**

## QUESTION NO: 3

A repair order in your SAP S/4HANA Cloud system is released.

What type of item triggers the automatic creation of a purchase requisition?

- A. Expense item
- B. Service part item
- C. Service entry sheet
- D. Repair service

**ANSWER: B**

## QUESTION NO: 4

What is the primary goal of using a solution order in an SAP S/4HANA Cloud system?

- A.** To enable an SAP customer to only use one document type for all service-related processes, replacing service contracts, service orders and so on.
- B.** To enable an SAP customer to provide a specific and detailed pre-defined solution to a problem for one of their customers.
- C.** To enable an SAP customer to only use one document type for all sales and service processes, replacing sales orders, service contracts, service orders and so on.
- D.** To enable an SAP customer to address their market for selling, delivering and managing combinations of (project) services, subscriptions and products using one overall document for one of their customers.

**ANSWER: D**

## QUESTION NO: 5

The scope item Service Quotation (4GA) can be used to create a service quotation for a customer.

Which features are available?

Note: There are 2 correct answers to this question.

- A.** A service quotation can be automatically converted into a service contract with either Fixed Pricing or Time & Material-based pricing.
- B.** A service quotation can automatically create a service order when accepted.
- C.** A service quotation can automatically create a service notification when accepted.
- D.** A service quotation can represent either a Fixed Price or a Time & Material cost estimate to a customer.

**ANSWER: A C**

## QUESTION NO: 6

What are the available methods through which you can fill staging tables in the SAP HANA database of the target system?

Note: There are 3 correct answers to this question.

- A.** SAP HANA Smart Data Integration (SDI)
- B.** SAP SQL Anywhere
- C.** XML templates

D. SAP Smart Data Access

E. Customer's ETL tools

**ANSWER: A D E**

## QUESTION NO: 7

In SAP Central Business Configuration, which changes are possible for the Starter System after content activation?

Note: There are 3 correct answers to this question.

- A. Delete existing organizational entities
- B. Create additional product-specific configurations
- C. Add new organizational entities
- D. Edit existing product-specific configurations
- E. Change the group ledger scenario

**ANSWER: A B C**

## QUESTION NO: 8

What defines the organizational entities that are required in SAP Central Business Configuration?

Note: There are 2 correct answers to this question.

- A. System consistency checks
- B. The selected deployment target
- C. Added partner content
- D. The selected scope

**ANSWER: A D**

## QUESTION NO: 9

You are analyzing the integration between service contracts and billing functionality.

What possibility does the SAP S/4HANA Cloud system offer when setting up this integration?

- A. A billing plan that contains settlement rules can be assigned to a service contract item during its creation.

- B.** Settlement rules can be assigned to a service contract during its creation with a billing plan assigned to the material master record representing the service.
- C.** A billing plan can be assigned to a service contract, with settlement rules assigned to the material master record representing the service.
- D.** A billing plan that contains settlement rules can be assigned to the material master record representing the service used in a service contract.

**ANSWER: A**

## QUESTION NO: 10

The scope item SAP Field Service Management (49X) has been activated.

Which integration features exist with the integration between SAP S/4HANA Cloud and SAP Field Service Management?

Note: There are 2 correct answers to this question.

- A.** Initiating billing in SAP Field Service Management updates the billing status of the service order in SAP S/4HANA Cloud.
- B.** After releasing the service order, a service call and the corresponding activities are automatically created in SAP Field Service Management.
- C.** The service order is replicated to a service order in SAP Field Service Management with the same document number as it has in SAP S/4HANA Cloud.
- D.** Once a technician is assigned, the technician is automatically updated in the corresponding service order document in SAP S/4HANA Cloud.

**ANSWER: C**