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**Certified Implementation Specialist -Vendor  
Risk Management**

**ServiceNow CIS-VRM**

**Version Demo**

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## QUESTION NO: 1

Which of the following is the main benefit of using the Vendor Portal?

- A. Assessments are performed via the Vendor Portal and spreadsheets
- B. More efficiently communicating Assessments with a single contact
- C. Assessments are shared through the Vendor Portal and email
- D. More efficiently completing Assessments via the Vendor Portal

**ANSWER: D**

**Explanation:**

Reference: <https://oboloo.com/blog/what-are-the-benefits-of-using-a-vendor-portal-in-procurement/>

## QUESTION NO: 2

Vendor Risk Issues are usually created in which stage of an Assessment?

- A. Responses Received
- B. Generating Observations
- C. Submitted to Vendor
- D. Finalizing with Vendor

**ANSWER: C**

## QUESTION NO: 3

Where do vendors manage issues, respond to requests, and fulfill tasks assigned to them?

- A. Spreadsheets
- B. Vendor Portal
- C. ServiceNow Platform
- D. Email

**ANSWER: B**

**Explanation:**

Reference: <https://www.businesscredentialingservices.com/blog/what-is-a-vendor-portal#:~:text=A%20vendor%20portal%2C%20or%20%20%E2%80%9Csupplier,documents%20and%20invoices%2C%20and%20more>

## QUESTION NO: 4

On the Contact record, there is a field for the Vendor name. This is which field (with a label change) from the sys\_user table?

- A. sn\_vendor
- B. company\_name
- C. company
- D. vendor\_name

**ANSWER: D**

## QUESTION NO: 5

Which GRC records can be related to an Entity? (Choose three.)

- A. Entity Types
- B. Vendors
- C. Risks
- D. Policies
- E. Controls

**ANSWER: A C D**

## QUESTION NO: 6

If clean data is not provided by the customer, what baseline solutions are available within the platform? (Choose three.)

- A. Integration hub ETL plugin
- B. Field normalization plugin
- C. Service graph connector
- D. System definition fix scripts module
- E. System import transform map scripts

**ANSWER: A B D**

## QUESTION NO: 7

The Template Designer contains which of the following elements? (Choose two.)

- A. Option to create an Assessment Template and assign to a vendor
- B. Properties for the supported question data types
- C. Options to weight questions or sections
- D. Design canvas for creating the questions and answers

**ANSWER: B C**

## QUESTION NO: 8

Which of the following are functions of the Vendor Risk Assessor? (Choose three.)

- A. Enable communications across vendors
- B. Access completed assessments from vendors
- C. Update vendor contract deadlines
- D. Create issues for the vendor
- E. Create a Primary Contact record for a Vendor

**ANSWER: B D E**

## QUESTION NO: 9

What are the features of Vendor Risk Issues? (Choose two.)

- A. Generate audit tasks for the vendor risk team
- B. Can only be seen by the customer's vendor risk team
- C. Provide vendor direct access to update and respond to Issues
- D. Can be generated on-demand or automatically due to an incorrect answer

**ANSWER: C D**

## QUESTION NO: 10

In the baseline, what component sends reminder notifications about assessments?

- A. Reminder notifications are triggered on-demand

**B.** Events fired by a Business Rule

**C.** A Scheduled Job

**D.** A Workflow

**ANSWER: C**