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Canadian Investment Regulatory Exam

CIRO CIRE

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QUESTION NO: 1

A leverage disclosure statement has been supplied to a retail client who has not yet acknowledged the statement. What is the requirement on a Registered Representative (RR)?

- A. Escalate this issue to the compliance department for investigation
- B. Make no recommendation to purchase securities using borrowed money until acknowledgement is received
- C. Remind the client they have five days to respond to the statement
- D. Continue to act for the client as the statement is supplied for information only

ANSWER: B

Explanation:

Make no recommendation to purchase securities using borrowed money until acknowledgement is received. CRO Investment Dealer and Partially Consolidated Rule 3217 requires the Dealer Member to provide the prescribed leverage risk disclosure statement and obtain the retail client's positive acknowledgement before making its initial recommendation that the client purchase securities using borrowed money. The same control applies if the firm first becomes aware that the client intends to use borrowed money for an investment. The Registered Representative must therefore ensure that the acknowledgement is on record before proceeding with a recommendation involving leverage.

Positive acknowledgement is meaningful evidence that the client has received the disclosure describing the particular risks of borrowing to invest. Leverage can magnify investment losses, while interest and repayment obligations continue regardless of the investment's performance. This requirement supports informed client decision-making and is a precondition to the initial leveraged-investment recommendation; it is not merely a document-delivery step. CRO's consolidated rulebook is available at [CRO Investment Dealer and Partially Consolidated Rules](#). CRO also provides investor information about the risks of borrowing to invest at [Borrowing to Invest](#).

QUESTION NO: 2

An investor purchases units of an exchange-traded fund on a marketplace at a price above the fund's reported net asset value per unit. Which of the following best explains the difference?

- A. The units are trading at a premium to their net asset value because of marketplace supply and demand
- B. The fund has charged the investor an additional management expense ratio at purchase
- C. The reported net asset value includes only the fund's fixed-income investments
- D. The investor has acquired additional ownership rights in the fund's underlying securities

ANSWER: A

Explanation:

The ETF units may trade at a premium to net asset value because their marketplace price is determined by current supply and demand, whereas net asset value reflects the calculated value of the fund's underlying portfolio. An ETF can therefore trade above or below its net asset value during the trading day.

Authorized participants and the ETF creation and redemption process can help limit persistent pricing differences, but they do not guarantee that every marketplace trade will occur precisely at net asset value. The difference is not normally a management fee, a deferred sales charge, or evidence that the investor owns a greater share of the underlying portfolio than represented by the units purchased.

QUESTION NO: 3

An Investment Dealer is comparing two funds that are both suitable for a retail client's objectives and risk profile. One is a proprietary fund that pays the dealer a higher ongoing fee, while the other has lower costs and comparable features. What should the Registered Representative do?

- A. Recommend the proprietary fund because both funds are suitable for the client
- B. Recommend the fund that best puts the client's interest first after considering relevant costs and features
- C. Recommend the lower-cost fund only if the client specifically asks about dealer compensation
- D. Recommend the proprietary fund and rely on conflict disclosure to address the higher fee

ANSWER: B

Explanation:

The Registered Representative should assess which recommendation puts the client's interest first, taking account of the funds' relevant features, risks, costs, and expected benefits. Where more than one investment may be suitable, the registrant must not allow dealer compensation or a proprietary-product incentive to take precedence over the client's interest.

The proprietary fund is not automatically unsuitable merely because it is affiliated with the dealer or pays higher compensation. However, the representative must identify and address the resulting material conflict in the client's best interest. Recommending the higher-cost fund solely because it produces greater compensation would not meet that obligation. Disclosure of the conflict, where required, does not cure a recommendation that fails to put the client first.

QUESTION NO: 4

The Ombudsman for Banking Services and Investments (OBSI) has recommended that a firm compensate a client. If the firm refuses to comply, what action can OBSI take?

- A. Revoke the Investment Dealer's registration
- B. Enforce the recommendation via the Canadian courts
- C. Make a public statement about the Investment Dealer
- D. Do nothing as the recommendation is not binding

ANSWER: C

Explanation:

"Make a public statement about the Investment Dealer" is correct. OBSI is an independent dispute-resolution service that investigates eligible client complaints and can recommend compensation it considers necessary for a fair outcome. Its recommendations are not court orders and are not directly enforceable by OBSI. However, participating firms are subject to OBSI's public-interest accountability process. Where a firm declines to implement an OBSI recommendation after the investigation and final report process is complete, OBSI may publicly disclose the firm's identity, the nature of the complaint, its findings, the compensation recommended, and the firm's refusal. OBSI does not identify the complainant in that disclosure. This mechanism is commonly characterized as "name and shame," although its purpose is transparent reporting and accountability rather than a regulatory sanction. For an investment dealer, public disclosure can create significant reputational consequences and informs clients, industry participants, and regulators that the firm did not accept the independent ombudsman's recommended resolution. CIRO-approved investment dealers are required to participate in OBSI, making OBSI an important client recourse mechanism within the Canadian investment industry. OBSI's description of its process and publication of firm refusals are available through [OBSI—How we work](#) and [OBSI—Compensation refusals](#).

QUESTION NO: 5

A product manufacturer uses a disincentive approach and claws back a portion of commissions paid to a Registered Representative (RR) if a client sells their position in a structured product before the two-year

anniversary. What is the RR's ethical responsibility during the client's annual suitability review in relation to this structured product?

- A. Ensure any recommendation to hold or sell is based on the just and equitable principles of the trade
- B. Advise the client to hold the product until the two-year anniversary, as this would be in the best interest of the client
- C. Encourage the client to sell the product within two years to demonstrate their independence from the firm's policies
- D. Emphasize the claw-back policy, as not to do so would diminish the investor's confidence in the integrity of the market

ANSWER: A

Explanation:

"Ensure any recommendation to hold or sell is based on the just and equitable principles of the trade" is correct because the commission-clawback arrangement creates a compensation-related conflict of interest. The RR has a personal financial interest in the client retaining the structured product until the two-year anniversary. During the annual suitability review, however, the RR must exercise independent professional judgment and assess whether continuing to hold, reducing, or selling the product remains suitable in light of the client's current know-your-client information, investment objectives, risk profile, time horizon, liquidity needs, and the product's features and risks.

CIRO Rule 1402 requires Approved Persons to observe high standards of ethics and conduct, act openly and fairly, and observe just and equitable principles of trade. These obligations require that the suitability assessment be driven by the client's interests and circumstances rather than by the RR's desire to avoid repayment of compensation. The firm and RR must also identify and address material conflicts in a manner that does not compromise the client-focused recommendation process. A documented, objective suitability analysis supports both ethical conduct and compliance with CIRO's client-focused reforms. CIRO's rules are available through its [Investment Dealer and Partially Consolidated Rules](#), including Rule 1402 and the suitability and conflict-of-interest requirements in the client-focused reforms.

QUESTION NO: 6

Before purchasing shares in a publicly traded company, it is important to evaluate a key advantage and disadvantage of share ownership. What should be considered?

- A. Share ownership often offers fixed payments and guaranteed principal at maturity
- B. Share ownership provides limited financial risk but no influence on company direction
- C. Shareholders are generally repaid before bondholders in the event of insolvency
- D. Share ownership provides potential capital gains and claim on dividends if distributed

ANSWER: D

Explanation:

Share ownership provides potential capital gains and claim on dividends if distributed. A share represents an equity ownership interest in a corporation. If the company performs well, grows its earnings, or becomes more valuable in the market, an investor may realize a capital gain by selling shares for more than their purchase price. This appreciation is potential rather than guaranteed: market prices can fluctuate substantially, and an investor may lose some or all of the amount invested.

Shareholders may also receive dividends, which are distributions of corporate earnings when the board of directors declares them. Dividends can provide investment income, but their payment and amount are not assured. A company can reduce, suspend, or omit a dividend based on its financial condition, cash-flow needs, and board decisions. Accordingly, this statement captures both an important possible benefit of equity investing—capital appreciation and dividend income—and the conditional nature of those benefits. The Financial Consumer Agency of Canada explains that stockholders can benefit from share-price increases and may receive dividends, while also facing investment risk. CIRO's investor resources further emphasize the importance of understanding the risks and features of investments before investing. See [FCAC: Stocks, bonds and mutual funds](#) and [CIRO Investor Resources](#).

QUESTION NO: 7

An Investment Dealer is required to comply with which of the following when dealing with clients?

- A. Legislation, contract laws and codes
- B. Regulation, guidance and codes
- C. Legislation, regulation and guidance
- D. Legislation, contract laws and regulations

ANSWER: D

Explanation:

Legislation, contract laws and regulations is correct because an Investment Dealer's client-facing activities are governed by several overlapping sources of obligation. Legislation includes applicable securities statutes and other laws that affect the dealer-client relationship. Regulations include the rules and requirements administered by CISO and applicable securities regulators, which establish detailed standards for registration, conduct, supervision, client accounts, suitability and related dealer obligations. Contract law is also relevant because the relationship includes enforceable agreements and contractual commitments, such as account agreements, trading authorizations and the terms governing services provided to clients.

This combined framework is reflected in CISO's Investment Dealer and Partially Consolidated Rules. Rule 1402 identifies conduct inconsistent with the standards of conduct expected of a Dealer Member or Approved Person, including non-compliance with a legal, regulatory, contractual or other obligation. Rule 1406 also requires Dealer Members to comply with applicable CISO requirements, securities laws and other applicable laws. Accordingly, compliance when dealing with clients is not limited to one category of authority: the dealer must meet its legislative, regulatory and contractual duties together. CISO's current rule materials are available at [CISO Investment Dealer and Partially Consolidated Rules](#), and the broader legal framework for Canadian capital markets is outlined by the [Canadian Securities Administrators](#).

QUESTION NO: 8

Following two recent annual reviews it was determined that a client's commission-based account is appropriately balanced. The advisor recommends trades that are unnecessary to fulfil the client's investment goals, and describes the key features of the product including the costs. Which of the following is true?

- A. This is a potential breach of the advisor's fiduciary duty
- B. This is not a violation because the advisor disclosed all the costs
- C. This is not a violation because the account was appropriately balanced
- D. This is a potential failure of the duty of best execution

ANSWER: A

Explanation:

This is a potential breach of the advisor's fiduciary duty. A fiduciary duty can arise where the facts establish a relationship of trust and reliance in which the advisor has discretionary power or influence over the client's financial affairs. Where that duty applies, the advisor must act honestly, in good faith, and with the client's interests taking priority over the advisor's own financial interest. Recommending transactions that do not advance the client's stated investment goals is especially concerning in a commission-based account because each trade may produce compensation for the advisor. The advisor's description of the product's features and costs does not remove the underlying conflict created when a recommendation serves compensation rather than the client's investment purpose.

More broadly, CISO's client-focused reforms require registrants to address material conflicts of interest in the client's best interest and to make recommendations that are suitable for the client. A trade should have a genuine client-centred rationale, considering the client's objectives, time horizon, risk profile, financial circumstances, and the impact of costs. Repeatedly initiating unnecessary trading may therefore demonstrate that the advisor failed to put the client's interests first and, where

the relationship is fiduciary in nature, may constitute a breach of fiduciary duty. See CISO's [Investment Dealer Rules](#) and the CSA's [Client Focused Reforms](#).

QUESTION NO: 9

What is the primary function of investment banking within the financial markets?

- A. Monitoring ongoing compliance of market participants with regulatory rules
- B. Conducting day-to-day securities trades for retail and institutional clients
- C. Assisting companies raise capital, facilitating mergers and acquisitions
- D. Managing the personal investment portfolios for high-net-worth clients

ANSWER: C

Explanation:

Assisting companies raise capital, facilitating mergers and acquisitions is correct because investment banking principally serves issuers and other organizations that need to access capital markets or execute major corporate transactions. In a capital-raising mandate, an investment bank advises on the appropriate financing structure, the type of securities to issue, valuation, timing, pricing, and the preparation and distribution of an offering. It may underwrite securities, helping connect an issuer with investors and supporting the efficient distribution of new equity or debt issues in the primary market.

Investment banking also has an important strategic-advisory role in mergers, acquisitions, divestitures, and similar transactions. Advice can address valuation, transaction terms, financing alternatives, strategic considerations, and execution. These capital-formation and corporate-finance functions are core to the role of investment banking in financial markets. They are distinct from activities performed for individual investors, even where one integrated investment dealer offers several business lines. CISO's qualification framework includes investment banking and corporate finance among the market and company analysis topics candidates must understand. See CISO's [Canadian Investment Regulatory Exam information](#) and CISO's [Investment Dealer and Partially Consolidated Rules](#).

QUESTION NO: 10

A director learns that their company will soon announce an acquisition that is expected to have a material effect on the company's share price. Before the announcement is publicly disclosed, the director's friend asks whether they should buy shares. What should the director do?

- A. Tell the friend to buy only a small number of shares to avoid affecting the market price
- B. Maintain confidentiality and refrain from trading or tipping the friend before public disclosure
- C. Tell the friend about the acquisition after first disclosing that the information is confidential
- D. Purchase shares personally because the director expects the acquisition to increase shareholder value

ANSWER: B

Explanation:

The director should maintain confidentiality and refrain from trading or communicating the material non-public information to the friend. Information about a significant acquisition can be material because a reasonable investor may consider it important when making an investment decision. Trading while in possession of that information, or tipping another person so they can trade, can undermine market fairness and may contravene securities law.

The director's personal belief that the acquisition is likely to benefit shareholders does not permit disclosure to a friend. The information must not be used for personal benefit or passed to another person except where disclosure is necessary in the proper course of business. The friend's ultimate decision to trade or not trade does not remove the director's obligation to protect confidential material information.

QUESTION NO: 11

What must an Approved Person understand about securities to comply with know-your-product (KYP) obligations?

- A. The securities' intended use by the client
- B. Alternative securities that may be suitable
- C. The market demand and media coverage
- D. The securities' structure, features, and risks

ANSWER: D

Explanation:

The securities' structure, features, and risks is correct because KYP requires an Approved Person to acquire and maintain a sufficiently detailed understanding of each security before purchasing, selling, or recommending it for a client. This understanding must be practical and substantive: it must enable the Approved Person to assess how the security works, how returns may be generated, the circumstances in which losses may occur, and whether the security can reasonably be considered in meeting a client's needs. The required depth of knowledge is proportionate to the product's complexity and risk. For example, a security with leverage, derivatives, limited liquidity, redemption constraints, or an elevated risk of loss requires more extensive analysis than a straightforward product. Product knowledge also includes understanding initial and ongoing costs and the impact those costs can have on performance, since costs are integral to evaluating the product's characteristics and its potential consequences for a client. This KYP foundation supports the dealer's product due-diligence process and the Approved Person's subsequent suitability determinations. CRO's requirements are set out in its [Investment Dealer and Partially Consolidated Rules](#), including the client-focused reforms reflected in Rules 3301 and 3302. Additional regulatory context is available in the CSA's [National Instrument 31-103](#).

QUESTION NO: 12

What is the best course of action if an Investment Representative (IR) discovers a colleague engaging in what appears to be unethical behaviour?

- A. Report the activity to the appropriate firm authority
- B. Report it immediately to the regulatory authorities
- C. Confront the colleague privately to let them know
- D. Ignore the behaviour to avoid potential conflict

ANSWER: A

Explanation:

Report the activity to the appropriate firm authority is the appropriate response because an Investment Representative who identifies possible unethical conduct must ensure that the concern reaches people with the mandate and expertise to assess it. The firm's supervisory, compliance, or designated escalation channels can investigate objectively, secure relevant records, assess the client, market, and regulatory implications, and determine the required corrective measures. Escalation also creates an appropriate internal record and allows the dealer to meet any applicable notification, reporting, or investigation obligations promptly.

This approach aligns with CRO's expectation that regulated persons maintain high standards of ethics and conduct and act in a manner consistent with the public interest. CRO Rule 1402 requires approved persons and dealers to observe high standards of ethics and conduct, act openly and fairly, and avoid business conduct that is unbecoming or detrimental to the public interest. Raising a good-faith concern through established firm processes is a practical expression of those obligations and supports the dealer's supervisory framework.

Further details on the conduct standard are available in [CRO's Investment Dealer conduct rules](#) and CRO's [Investment Dealer and Partially Consolidated Rules](#).